

Derbyshire Safeguarding Adults Board (DSAB) Newsletter
Issue 14 - Quarter 2 - 2019

Welcome to the newsletter of the Derbyshire Safeguarding Adults Board (DSAB)

Our newsletters are published quarterly to update professionals and volunteers who work with adults with care and support needs on key information related to the Board.

The DSAB works with organisations across Derbyshire to ensure they have safeguarding policies and procedures in place and work together in the best way possible to protect adults with care and support needs.

If your organisation would like its safeguarding work featured in a future newsletter, please contact the DSAB's Project Manager, Natalie Gee DerbyshireSAB@derbyshire.gov.uk

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Welcome from our Independent Chair

Hello, my name is Andy Searle and I am the Independent Chair of the Derbyshire Safeguarding Adults Board (DSAB). Welcome to Issue 14 of our newsletter.

I am pleased to announce that for the third year running the DSAB team is holding an event for World Elder Abuse Awareness Day. The event will be held at Buxton market on 18 June 2019 from 10am-3pm. As it is also Scams Awareness Month in June, there will be lots of advice and support available around recognising and reporting scams and other types of financial abuse, as well as a wealth of information and advice on other safeguarding topics. The P3 Charity is kindly supporting our event again by bringing along their fantastic bus, and we have volunteers from a number of agencies coming to help out during the



In previous years we have held similar events in Ripley and Chesterfield, which proved to be great opportunities for staff from lots of different services and organisations to provide support and advice to members of the public.

We have circulated a poster to advertise the Buxton event, and additional information will be sent out in due course. I hope to see some of you there.

If you would like to be involved, or would like to provide any leaflets and resources for the stalls at the event, please get in touch with Natalie Gee via email derbyshiresab@derbyshire.gov.uk

To be kept informed about this event and other DSAB work, please check our website www.derbyshiresab.org.uk and our Twitter and Facebook profiles.

I thank all of our DSAB partners for their continued commitment to our DSAB Vision:

'We will all work together to enable people in Derbyshire to live a life free from fear, harm and abuse.'

Thank you and please enjoy this edition.

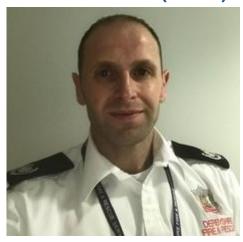
News from the Board

The DSAB meets every three months and the last meeting took place on 19 March 2019.

This was an extended meeting to allow for a development session. Below is a summary of the items discussed:

- Draft documentation in relation PIPOT (allegations against persons in a position of trust) was discussed, and Board members were asked to submit any comments for consideration;
- A presentation was given by the Joint Engagement Team (JET), Scarlett Williams, Lead Mental Health Nurse and PC Celia Sanderson, Derbyshire Constabulary;
- Rachel Davis, an Inspection Manager for CQC in Derbyshire, gave a presentation to Board members about the work of the CQC;
- The report and recommendations for Safeguarding Adults Review SAR17A were presented for sign- off. All Board members were in agreement to sign-off the report and recommendations;
- As part of the development session, sub-group Chairs gave presentations in relation to the previous, current
 and future work of their sub-groups, with a focus on three main priorities of Prevention, Quality Assurance
 and Making Safeguarding Personal;
- Board members were asked to provide feedback and ideas in relation to the new strategy and business plan
 for the Board. A new three-year strategy is being written with the three overarching themes of Prevention,
 Quality Assurance and Making Safeguarding Personal, which will shortly be shared with Board members for
 sign-off.

Meet our Board Members: Rob Taylor, Derbyshire Fire and Rescue Service (DFRS)



My name is Rob Taylor and I have recently taken over as the Area Manager for Community Safety within Derbyshire Fire and Rescue Service (DFRS).

This role provides the strategic direction for all activities to help keep our communities safe from fire and other risks.

DFRS carries out its community safety activities under two distinct strands

The first strand is **Prevention**, which involves intervention and education to keep people safe in their homes. The Service uses targeting tools to identify those most at risk across the county and allocates resources accordingly.

The second strand is **Protection**, which focusses on commercial property and ensuring this is built and maintained in line with modern guidance.

Safeguarding is a key area for DFRS, and all personnel receive training and guidance on how to identify and refer safeguarding concerns.

Working with, and supporting partner agencies over the coming years is vitally important to our Service to ensure that we are able to deliver the best possible outcomes to those who need them most.

VARM Administrator

Gill Windle joined the DSAB's Business Services Team in January 2019 as a VARM Administrator to provide support to all partner agencies for the multi-agency VARM process.

As this is a new role, it will evolve as it becomes clearer the number of VARMs being undertaken across Derbyshire by all partner agencies.

Gill's main tasks will be:

- Logging key information, including referrals and outcomes, for all VARMS undertaken across the county;
- Maintaining a log of VARM cases, meetings and the involvement of service users and families within the VARM process;
- Supporting VARM Chairs and Minute Takers with the completion of VARM documentation and recording on Mosaic, and the secure distribution of VARM documentation, including minutes from meetings.
- Managing and processing VARM Hoarding Grant applications these can be submitted to DerbyshireSAB@derbyshire.gov.uk.
- Maintaining a directory of VARM Champions and Safeguarding Leads, as well as useful contacts that can be used to support VARM Chairs to invite the correct professionals to meetings;
- Sharing details of suitable accessible venues across the county for VARM meetings;
- Providing administrative support to the DSAB's VARM Working Group and its quarterly meetings;
- Providing minute-taking at some VARM meetings, subject to work capacity;
- The production of quarterly data for the DSAB and an annual performance report about VARMs, including identification of referral trends, themes and areas for development.

The following VARM documentation, including that for the VARM Hoarding Grant, is available from the <u>DSAB's</u> website:

- 1. Policy;
- 2. Practice guidance;
- 3. Flowchart;
- 4. Meeting crib sheet;
- 5. Meeting record;
- 6. Information leaflet for clients:
- 7. Hoarding Grant application form;
- 8. Hoarding Grant practice guidance;
- 9. Hoarding Grant flowchart.

Gill can be contacted by emailing her at DerbyshireSAB@derbyshire.gov.uk.

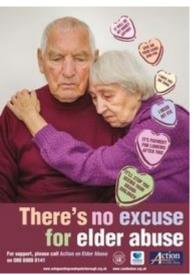
World Elder Abuse Awareness Day event 2019

The DSAB supports World Elder Abuse Awareness Day, which is marked each year on 15 June. The purpose of the day is to raise awareness of adult abuse, how to recognise the signs and how to report it.

Following our successful event in 2018 on the market place in Chesterfield, the DSAB and its partner agencies will be holding a similar public event on 18 June 2019 on the Market Place, Buxton Derbyshire, SK17 6ES from 10am to 3pm.

The P3 Charity has kindly donated their 'bus' for the day, which will provide a focal point for the event – so look out for it on the Market Place in Buxton.

Members of the public will be able to talk to professionals from a range of organisations and agencies about the advice and support there is available in Derbyshire for older people; we will have leaflets, resources, information and signposting for services – there will even be free chats and refreshments on offer!



We want people to know the support that's available to them, and 'There's No Excuse For Elder Abuse'.

We would like as many people to know about the event, so please help us spread the word by letting clients and colleagues know – a poster that can be printed and displayed in appropriate places is available from our <u>website</u>. You can follow us on <u>Twitter: @DerbyshireSAB</u> and <u>Facebook: @DerbyshireSAB</u>, so look out for our posts and share them.

Show your support by wearing something purple on the day.

Date: 18 June 2019 Time: 10am to 3pm

Venue: Market Place, Buxton, Derbyshire, SK17 6ES

Liberation Day - 15th May 2019

LIBERATION DAY

STAY HEALTHY - STAY ACTIVE - KEEP SAFE - HAVE FUN

A FREE DAY OF ENTERTAINMENT, ADVICE AND INFORMATION FROM YOUR LOCAL SERVICES FOR THE OVER 60'S OF SOUTH DERBYSHIRE



The DSAB is proud to support the <u>Liberation Day</u> event on 15 May 2019 in Church Gresley, Swadlincote, where many of our partner agencies will have stalls.

The aim of the day is to raise awareness of the services that are available to assist with crime prevention and security, and, increasingly, to provide opportunities to engage people with providers of mental and physical health initiatives. The target audience is for residents aged over 60 in South Derbyshire, and is FREE for members of the public to attend.

Guests will be able to browse exhibitor stalls for advice and information as well as listening to guest presentations and take part in activity sessions.

Although day is FREE, administration is by ticket only and numbers are limited. Pre-booking is essential and registration lines will close on Friday, April 19, 2019. To book tickets please call 01283 595795.

If you are a partner agency with a stall at the event, we would greatly appreciate if you wanted to share some photos and a short paragraph about the event, which we could include in a future issue of our newsletter as a positive good news item.

Date: 15 May 2019 Time: 10am to 2:30pm

Venue: Gresley Old Hall, Gresley Wood Road, Church Gresley, Swadlincote, DE11

Most vulnerable at more risk from fraudsters



Research carried out by <u>Action Fraud</u> and the National Fraud Intelligence Bureau reveals those suffering from a mental health issue, an impairment of intelligence and social functioning or with a physical disability are more susceptible to certain fraud types.

The fraud types include dating fraud, advance fee fraud, abuse of trust and doorstep fraud. People aged

60 and over are also more likely to fall victim and loneliness can also make people more vulnerable to fraud. Action Fraud is working closely with its partners to understand the threat to vulnerable people and is urging people to spot the signs of scams to protect themselves.

Fraud can be reported to Action Fraud by phone: 0300 123 2040, or via their website.

One million Friends Against Scams campaign

Scams affect the lives of millions of people across the UK and can cause significant harm to victims, who often experience loneliness, shame and social isolation.

Everyone can have a role to play in helping prevent scams and <u>Friends Against Scams</u> provides <u>free and accessible online training</u> to help protect your loved ones, neighbours and colleagues.

After completing the Friends Against Scams training, 93% of people feel they have the knowledge to talk to others about avoiding scams. Become a Friend Against Scams today!



NATIONAL TRADING STANDARDS

Gwen is helping the team celebrate one year since launching our

One Million Friends

campaign in partnership with NatWest, by telling her friends and family to become a Friend. Be like Gwen and celebrate with us. Become a Friend Against Scams today!

> What Would Gwen Do? #ScamAware

@FriendsAgainst @ @AgainstScams Friends Against Scams www.friendsagainstscams.org.uk

Cyber Safe & Secure poster



Question: Do you know what phishing, pharming, ISP, 2FA and cloud computing mean?

Answer: they're all terms used to talk about cybercrime and cyber security.

Many traditional crimes are now committed online. Basically, if the behaviour is unacceptable offline, it's also unacceptable online.

If you're feeling confused about cybercrime and want to know how to keep yourself and others safe in the cyber world, head over to <u>Safer Derbyshire's website</u> for examples of types of cybercrimes, and to download posters for display in public spaces and workplaces.

<u>Get Safe Online</u> is supported by Derbyshire County Council, Derbyshire Constabulary and Derby City Council, and has lots of information and advice about how to stay safe online.

Derby & Derbyshire NHS CCGs safeguarding conference 2019

The Derby and Derbyshire CCGs Safeguarding Adults and Children's team, using monies from NHS England, delivered a successful Safeguarding conference on 21 March 2019 at the Hayes Conference Centre, Swanwick.

There were nearly two hundred attendees mainly from health, Primary Care and other partner agencies.

There were three excellent speakers covering the following issues:

North Derbyshire Clinical Commissioning Group
Erewash Clinical Commissioning Group
Hardwick Clinical Commissioning Group
Southern Derbyshire Clinical Commissioning Group
Welcome to the
NHS Derby &
Derbyshire CCGs
Safeguarding
Conference

A Joint Conference between Safeguarding

Children and Adults'

- The personal loss of a son through radicalisation a mother's story by Nicola Benyahia;
- A psychological understanding of vulnerability in all victims of abuse by Zoe Lodrick a psychotherapist;
- Traci Good, an E-Safety training consultant, closed the conference with her look at On Line Safety talking about gaming, live streaming and sexting including the work she does in primary schools.

After lunch the conference looked at the currently topical subject of 'County Lines' through a piece of drama performed excellently by the Alter Ego theatre company.

All of the above gave the attendees much food for thought and the safeguarding team have been receiving messages from attendees saying:

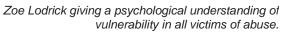
"Best conference ever"

"The speakers were brilliant and I have learnt so much"

"The piece of drama scared me as it was so real and has made me think about the whole issue of the victims of County Lines"



Nicola Benyahia talking about her losing her son through radicalisation.







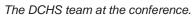
Alter Ego performing their drama about County Lines.



Natalie Gee, Jill Ryalls and Wendy Holehouse representing the DSAB, and providing an information stand.



The DSAB's Independent Chair, Andy Searle, lending a hand on the our information stand.





Independent Domestic Violence Advisors Service (IDVA)



From the 1st April 2019, Arch will be delivering the Derbyshire County IDVA Service.

The IDVA Service is independent of any agency and the role of the specialist service is to provide time limited dedicated support to males and females aged 16 and over, who are at high risk of domestic related homicide or serious harm, and are subject to

MARAC. The IDVA will support high risk victims through the civil and criminal justice system and assist in accessing service provision such as housing, health, and finance. They will liaise with agencies from the statutory and voluntary sector to ensure that a multi agency approach is taken to ensure the victims safety. The County IDVA Service is funded by Derbyshire County Council and the Derbyshire Police and Crime Commissioner.

Referrals to the service will come via referrals to MARAC from statutory agencies, criminal justice system and third sector support services in the usual way. The <u>referral form</u> will be updated on the 1st April, please destroy any old versions of the form which might be in use.

In addition to the core service a new delivery model will be offered that includes:

Support to all Domestic Abuse cases going through the court system regardless of levels of risk.

The provision of a 'Duty Service' co-located at the Domestic Abuse Unit at Cardinal Square or Chesterfield Police Station. This will enable us to work more closely and in a more timely way with the police and other partners to facilitate joint visits and to offer information advice and support where needed.

Service Operating Hours & Contact Details

Core Operating hours: 9am-5pm Monday to Friday

Duty Service: 9am-8pm Monday to Friday

10am-6pm Saturdays, Sundays and Bank Holidays

Phone: 01332 985111

E-mail: IDVAService@archnorthstaffs.org.uk

Referrals: IDVA.Service@archdv.cjsm.net

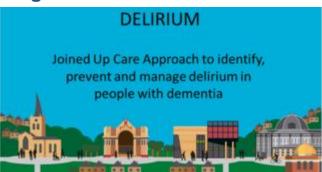
The Derby City IDVA service, funded by the Derbyshire Police & Crime Commissioner, will continue to be delivered by Derby City Council until further notice therefore all contact details for that service remain the same.

Please note that this service is for high risk/MARAC victims only. The Helpline should be used as usual for access to all other DA Support Services.

Delirium Awareness online training

Joined Up Care Derbyshire (JUCD) brings together Health and Social Care organisations across Derbyshire and Derby City to work closely to provide the best care possible for the people of Derbyshire.

Health and Social Care partners have been trying to raise awareness of the dangers and impact of delirium on people with dementia. The Dementia Workstream of JUCD have designed an <u>online training pack</u> to help professionals improve their knowledge and skills to identify, manage and prevent delirium in people with dementia.



Whatever your role, completing the awareness training will contribute to the aims of JUCD.

Dignity Action Day 2019

Dignity Action Day is an annual event that gives everyone the opportunity to contribute to upholding people's rights to dignity and provide a truly memorable day for people receiving care. This year it was held on 1st February.

Dignity Action Day aims to ensure people who use care services are treated as individuals and are given choice, control and a sense of purpose in their daily lives. Below are some photos of an event held at Barlborough NHS Treatment Centre to mark the day.





Visitors receiving a brew and a smile at Barlborough NHS Treatment Centre.



What better way to relax than having a manicure?



A brew and cakes on offer at Barlborough NHS Treatment Centre on Dignity Action Day.

Derbyshire Home from Hospital Support Service

Derbyshire Home from Hospital Support Service



The new Derbyshire Home from Hospital Service started on 1st April 2019 and will be delivered by South Derbyshire CVS in partnership with Volunteer Centres across Derbyshire.

The service aims to support vulnerable people when they leave hospital or those living at home but at risk of admission and who have limited support from family or friends.

Who can use the service:

Anyone who lives in Derbyshire (outside Derby City) or is registered with a GP in Derbyshire.

What sort of help does the service offer?

Each district will have its own local service coordinator and team of volunteers providing the following sorts of short term practical support for up to six weeks:

- Undertaking simple shopping
- Making sure the home environment is warm, comfortable and clean
- Arranging for key safes to be fitted and community alarm or telecare systems to be provided if needed
- Supporting people to pay bills and make appointments
- Collecting medication prescriptions
- Helping people to find out about and access community activities to keep them connected to their communities
- Helping people to understand care options and plan what they need for the future
- · Signposting people to other statutory, voluntary sector and community organisations as appropriate

Who can make referrals?

Anyone can make a referral including self-referrals.

How to make a referral

From 1st April 2019 referrals can be made through one single landline number: 01283 817417.

IICSA stakeholder engagement toolkit



The Truth Project is part of the Independent Inquiry into Child Sexual Abuse (IICSA), and was set up for victims and survivors of child sexual abuse to share their experiences in a confidential and supportive way, and put forward recommendations for change.

You may already know about, or have seen, the 'I will be heard' campaign, which aims to raise awareness of the opportunity for people across England and Wales to speak to the Truth Project.

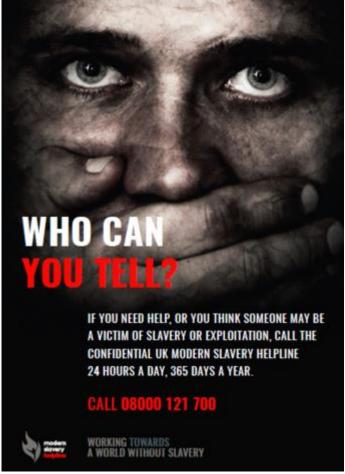
There are several ways in which you can actively support the 'I will be heard' campaign, including sharing social media messaging and electronic information, displaying posters or silent screens, or inviting the Project to share information at events or meetings you may be holding. The Project's <u>Stakeholder Engagement Toolkit</u> has more information and a wide range of materials and resources to enable active support of the campaign.

Key messages:

- The Truth Project has been set up to hear and learn from experiences of victims and survivors of child sexual abuse. It is part of the Independent Inquiry of Child Sexual Abuse.
- By sharing an experience with the Truth Project, victims and survivors can choose to put forward recommendations for change and make an important contribution to the work of the Inquiry.
- Victims and survivors can share their experience in writing, over the phone, or by attending a private and confidential face to face session.
- We understand everyone is different and therefore provide victims and survivors with the option to receive emotional support prior to and during the Truth Project process, should they wish to receive it.

If you would like to discuss in more detail the Truth Project or the 'I will be heard' campaign, you can contact them at: engagement@iicsa.org.uk.

Modern Slavery is real, but still unseen



Slavery in the UK is real, but sill unseen.

It's hard to see when you don't know what you're looking for.

- Restricted freedom of movement
- Living conditions
- Few, or no personal belongings
- Inappropriate clothing for work
- Physical appearance
- Isolation
- Fear

Watch the <u>'Free the unseen'</u> video for more information about what to look out for.

Know the signs and set them free.

Modern Slavery. If you suspect it, need to get help, or want to seek advice, you can contact the Modern Slavery Helpline on 08000 121 700 or visit their website.

Advice on cutting energy bills

Would you like advice on cutting your energy bills? Do you work with local people who are struggling to afford to keep warm at home?

Warmer Derby and Derbyshire is a new advice line which will help local people to cut their energy bills by taking steps to switch to a cheaper tariff, looking at ways to reduce their energy use and apply for grant funding for new heating and insulation measures.

Call the new advice line for free on 0800 677 1332. The project is a partnership between charity, Marches Energy Agency, Derbyshire County Council, Derby City Council and all eight district and borough

councils in Derbyshire. The project is being funded by the Energy Industry Voluntary Redress scheme.



SAIL - Sexual Abuse & Incest Line



SAIL (Sexual Abuse and Incest Line) is a registered charity based in Chesterfield.

It offers free, specialist counselling for adults aged 18 and over in Derbyshire who have experienced childhood sexual abuse, incest or sexual violence. Counselling is delivered in locations across the county.

Individual counselling is available for up to six months on a weekly basis, which can be extended if the client Counsellor feel it would be helpful.

"Counselling has changed my life, which I didn't think was possible. By talking I let go of the guilt and pain that held me back for years. I feel like I have had a total personality change. Thank you!"

Self-referrals to the service are welcome, although an advocate or someone the client trusts can also refer on their behalf. Other professionals can also refer into the service.

The free dedicated helpline number is **0800 028 2678**, which open is open from 10am to 2pm on Tuesdays, Wednesdays and Thursdays. A drop-in service on those days and during those times is also offered.

Clients who want to ask for support, or simply find out more, can call the Appointments Line on 01246 559889, or email at info@sailderbyshire.org.uk.

Referral forms are available from SAIL's website.

You can follow SAIL on Facebook: sail.derbyshire.1 and Twitter: @SAILCounselling

Mental Capacity Act 2005 Derbyshire app & e-learning

Most of us have heard of the Mental Capacity Act and mental capacity assessments.

But do you wish there was something that could help explain them? The MCA app or e-learning course might be the answer for which you've been looking.

Commissioned by Derby and Derbyshire NHS Clinical Commissioning Group and perfect as a learning resource for busy healthcare professionals, the intuitive MCA app develops your understanding of assessing mental capacity, making best interests decisions and navigating the deprivation of liberty safeguards. The app is available for iOS, Android and Windows.



If the app isn't for you, an MCA e-learning course is also available from Derby and Derbyshire NHS CCG. You have the freedom to learn whenever and wherever you want on desktop and tablet and, what's more, you can learn even when you're not online. There's no set-up, no download and no hassle - simply login with a few easy clicks and you're ready to go.

Both the <u>app and e-learning</u> are available from the Derby and Derbyshire NHS CCG website.

Derby & Derbyshire NHS CCG Safeguarding app and podcasts



As we know, safeguarding is everybody's business.

The free safeguarding app is useful for all staff who provide care and support, whatever their role, to any adult in any setting.

It uses swipe-screen technology to guide you through a series of decision referral pathways,

making easier to recognise risk and know what to do it you have a concern.

There is s wealth of practical advice and information. the app has links to referral processes, operational polices and guidance.

As well as practical information relation to safeguarding, the app contains a complete list of essential contact details for Derby City and Derbyshire County staff, and links to local policies and national guidance.

The app provides professionals with:

- the principles of safeguarding adults
- the categories of abuse
- Making Safeguarding Personal (MSP)
- what to do if you have a concern about an adult at risk
- how to share information in the right way
- child sexual exploitation (CSE)
- adult trafficking and modern slavery
- Female Genital Mutilation (FGM)
- the Government's PREVENT strategy, and channel
- hate crime

The referral pathways include:

- safeguarding adults
- Female Genital Mutilation (FGM)
- domestic abuse
- PREVENT
- Mental Capacity Act 2005

Download the app

The app is available for both <u>iOS</u> and <u>Android</u> devices using these links, although it is best to search the store.

Podcasts

Podcasts are a quick and easy way to listen to topics of interest at a time to suit you. There are currently thirteen podcasts available. Additional podcasts will continue to be produced on a range of safeguarding subjects.

Forthcoming podcasts will include 'Making Safeguarding Person (MSP)', and 'Stopping Over Medication of People with a Learning Disability, Autism, or Both (STOMP)'.

- Episode 1 The UK Prevent strategy and what it means for NHS staff
- Episode 2 The five principles of the Mental Capacity Act 2005
- Episode 3 Mental capacity (an introduction)

- Episode 4 Best interests
- Episode 5 Protection for healthcare and treatment actions and restraint
- Episode 6 Lasting power of attorney
- Episode 7 Deprivation of Liberty Safeguards
- Episode 8 Children, young people and Deprivation of Liberty Safeguards
- Episode 9 Financial abuse and its place in the health workplace
- Episode 10 Domestic abuse (Part 1)
- Episode 11 Domestic abuse (Part 2)
- Episode 12 Self-neglect (1) new
- Episode 13 Self-neglect (2) new

Download or listen to the podcasts

The podcasts are available for both iOS and other devices.

Any ideas for future podcasts are welcomed: natalie.hall1@nhs.net

Reporting a safeguarding concern

Information for professionals making an adult safeguarding referral is available from the DSAB's website.

If you or an adult you know is in immediate danger contact the Police, tel: 999.

If the person is not in any danger now, but you think a crime has been committed contact the Police tel: 101.

To report a safeguarding concern, or ask for advice about a safeguarding concern, contact Call Derbyshire, tel: 01629 533190 (8am-8pm Monday to Friday, 9:30am-4pm Saturdays). Outside of these times an emergency out of hours service for adult care is available between 5pm and 9am, Monday to Friday, and twenty-four hours a day during weekends bank bank/public holidays, tel: 01629 532600.



The next DSAB meeting is on 11 June 2019

For queries or comments please contact:

Natalie Gee (DSAB Project Manager)

DerbyshireSAB@derbyshire.gov.uk

Welcome to the
Derbyshire Safeguarding
Adults Board
isit our website: Derbyshire SAR org u

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