



**Welcome to the newsletter of the
Derbyshire Safeguarding Adults Board
Issue 36 - Quarter 3 - 2024**

Our newsletters are published quarterly to update professionals and volunteers who work with adults with care and support needs on key information related to the Board.

The DSAB works with organisations across Derbyshire to ensure they have safeguarding policies and procedures in place and work together in the best way possible to protect adults with care and support needs.

If your organisation would like its safeguarding work featured in a future newsletter, please contact the DSAB's Service Manager, Natalie Gee
DerbyshireSAB@derbyshire.gov.uk

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News from the Board

The Derbyshire Safeguarding Adults Board (DSAB) meets every three months and the last meeting took place on 16th October 2024

Below is a summary of the items discussed at the meeting:

- The Safeguarding Adult Review report and recommendations for SAR23B in relation to 'Karolina' were presented by the Independent Reviewer for the SAR. Board members unanimously agreed to sign off the report and recommendations.
- A presentation was delivered by Derbyshire homelessness services in response to a ministerial letter, which makes recommendations for safeguarding adults boards to build closer links across homeless and safeguarding adults strategies and operational activity.
- Feedback was provided by Derbyshire County Council Adult Social Care in relation to the recent findings of the Care Quality Commission (CQC) inspection.
- The draft Derbyshire and Derby Safeguarding Adults Boards Annual Report 2023-2024 was presented for sign-off and Board members agreed to sign off the report for publication.
- The Derbyshire Safeguarding Adults Board Risk Register was reviewed.
- Sub-group Chairs provided updates for Board members in relation to workplan activity
- Board members agreed for a name change for the Vulnerable Adult Risk Management (VARM) process. From 1st January 2025, the process will be known as Multiagency Adult Risk Management (MARM).
- Safeguarding adults performance data for the period Quarter 2 of 2024-2025 was shared and discussed.

Meet our Board members - Gaz Smethem, Detective Chief Inspector, Derbyshire Police and Chair of the Learning and Development Sub-Group



I have worked in Policing for 21 years, since joining Derbyshire Police in 2003 where I was first posted at Ilkeston remaining there for six years. During that time I carried out various roles; response, safer neighbourhood team for Ilkeston Town Centre and Erewash Volume Crime team dealing with burglaries, robberies and prolific offenders.

In 2009 I moved to a Detective position, first at Amber Valley CID before moving working in the Gun and Gang Unit, which gave me a good grounding before seeking promotion.

As a Sergeant I worked at Cotton Lane (Derby East) response, before moving as a DS to Erewash CID, South OCG and the Modern Slavery Human Trafficking team in public protection, which was one of the most rewarding roles of my career to date.

As an Inspector I worked in the Rape and Serious Sexual Offences team, North Division as a uniform Inspector, before taking a Detective Inspector role managing Divisional Intel unit, and the Serious Organised Crime Team. I then moved to a regional role at EMSOU (East Midlands Special Operations Unit) as a Detective Inspector responsible for managing investigations into Organised Crime Groups.

In 2022 I was fortunate enough to get an acting Detective Chief Inspector role responsible for the Rape and Serious Sexual Offences Teams and managing offenders for the force before securing a substantive promotion and moving into the force lead role for Adult and Child Safeguarding and Child Investigation Teams, six months ago. I have learnt a lot about safeguarding in a short space of time. I have seen first hand the positive effects and difference the teams and partnership have on a people's lives daily.

Outside of work I am kept very busy. I am married with two children who have a number of hobbies, and we have a dog. I am a Liverpool FC supporter, which stuck after having my first taste of Anfield at the age of 9 standing on the Kop with my uncles singing, "You'll Never Walk Alone".

VARM is changing to MARM from January 2025



From 1st January 2025, the Vulnerable Adult Risk Management process (VARM) is having a name change and will become the Multiagency Adult Risk Management (MARM) process

- **Why?** A name change has been agreed by the Derbyshire Safeguarding Adults Board to reflect the language within the Care Act.
- **What will change?** The process itself will remain the same but all associated documentation, website content, training information and Mosaic documentation will be updated by the DSAB office with the minor name change from VARM to MARM.
- **When will the change happen?** 1st January 2025. After this date it is expected that all staff refer to the process using new name of Multiagency Adult Risk Management (MARM). We are giving everyone plenty of notice to ensure that as many staff as possible are aware prior to the change being made to avoid any confusion.
- **What do I need to do?** Please ensure your staff are briefed and are aware that this is purely a name change. Your internal agency documentation and intranets should be updated by 1st January 2025 to reflect this name change.

If you have any questions about this change, please get in touch via email DerbyshireSAB@derbyshire.gov.uk

Derby and Derbyshire Safeguarding Adults Boards annual report 2023/2024



The joint 2023/2024 annual report and its two-page summary for Derbyshire and Derby Safeguarding Adults Boards has been published

During this twelve-month period, the two Boards came together to trial joint Board meetings, which allowed us to explore closer working together across the city and county. We already share safeguarding

adults policy and procedures, as well as having some joint sub-groups, where a collective approach to adult safeguarding is taken.

It was agreed in spring 2024 that the two Boards would revert to separate meetings to allow a more focused approach at a local level; however, there are clear benefits of close working relationships, and we can assure that where possible joint work will continue.

Self-neglect toolkit and case closure checklist

Self-neglect can be a complex and difficult area of work for practitioners and recent safeguarding adult reviews in Derbyshire have highlighted the need for resources and support to be made available for staff across all partner agencies.

We are pleased to announce the launch of a new resource for front line staff and managers working in Derbyshire and Derby City – the [Derby and Derbyshire Safeguarding Adults Boards self-neglect toolkit and case closure checklist](#)



The toolkit has been produced to support you when working with people in Derby and Derbyshire who have been referred for adult safeguarding support due to self-neglect concerns. Practitioners should continue to refer to the self-neglect section of the [Derbyshire and Derby Safeguarding Adults Board Decision Making Guidance](#) alongside this toolkit.

Who is the self-neglect toolkit for?

All practitioners and managers working for agencies in Derby and Derbyshire who support adults in self-neglect situations.

What is the self-neglect toolkit designed to do?

The self-neglect toolkit aims to:

- Provide suggestions about what can be done to support people are at risk of harm due to self-neglect.
- Make sure that you, and all the other agencies you work with, have tried everything you possibly can to safeguard the adult prior to closing involvement.
- Help you to understand how working with other agencies can improve outcomes for people who self-neglect.

Please take the time to familiarise yourself with the toolkit and share with your teams and colleagues. If you would like to read further information about Derbyshire Safeguarding Adult Reviews you can find our learning briefs on the [Derbyshire SAB website](#).

Derbyshire safeguarding adults electronic referral form



The Derbyshire safeguarding adults electronic referral form can be accessed via the DSAB website [Safeguarding adult referrals - Derbyshire Safeguarding Adults Board \(derbyshiresab.org.uk\)](https://www.derbyshiresab.org.uk) and we encourage professionals to use this version of the form. The form can be saved at the point of submission by the referrer to allow referring agencies to save and store a copy of the safeguarding adult referral on their own recording systems.

Important: Referral forms will only be reviewed and processed during office hours and therefore if you have safeguarding concerns for a person's safety that require urgent attention out of hours on weekdays or at the weekend you must contact Call Derbyshire tel: [01629 533190](tel:01629533190).

The word document option for submitting referrals will remain on the website but we strongly encourage referrers to use the new electronic version of the form as it is designed to be much more user friendly. The electronic referral form will also assist with improving data capture and data quality, which in turn will help to ensure that we have accurate safeguarding data for the local authority and the DSAB.

To assist referrers with decision-making prior to submitting a referral, guidance and quick reference guides are available from the [adult safeguarding decision making guidance page](#) of our website.

Please ensure you share this information with all relevant staff within your teams and services.

Safeguarding Adults Week - 18 to 22 November 2024

FREE webinars to professionals working for Derbyshire and Derby agencies.

Throughout National Safeguarding Adults Week 2024, Derbyshire and Derby Safeguarding Adults Boards are hosting a number of webinars that are **FREE** to professionals working for Derbyshire and Derby agencies.

There is a range of subjects on offer, which would benefit professional development.

1. MCA and executive functioning
2. Making Safeguarding Personal – How to work effectively with people you support
3. Disclosure and Barring Service and safeguarding adults



4. Professional boundaries
5. Trauma-informed practice
6. Understanding the concept of professional curiosity
7. Cybercrime and online safety
8. County Lines and exploitation

Scams Awareness Week - 21 to 27 October 2024

Every year Citizens Advice runs its Scams Awareness campaign



The campaign aims to create a network of confident, alert consumers who know what to do when they spot a scam. Between 21 - 27 October 2024 the focus was on supporting consumers around financial and investment scams.

Colleagues from Derbyshire County Council's Community Safety Unit and Derbyshire Police produced a podcast that examines the tactics employed by criminals to target individuals with [investment scams](#).

It's important to always keep an eye out for scams - they can and do affect anyone. If you think someone might be trying to scam you, it's important to act straight away. Take a look at [Citizens Advice has more information and support](#).

During Scams Awareness Week 2024, Derbyshire Safeguarding Adults Board and the committed and enthusiastic members of the Financial Abuse Working Group arranged and delivered events and activities, including webinars for practitioners, a face-to-face public event, and a social media campaign.



[Stop! Think Fraud](#) is the government's campaign that aims to give you the knowledge and tools you need to stay ahead of scams.

Fraudsters aren't fussy. They'll pick on anyone.

Nobody is immune from fraud. The criminals behind it target people online and in their homes, often emotionally manipulating their victims before they steal money or personal data. But there is something we can do. By staying vigilant and always taking a moment to stop, think and check whenever we're approached, we can help to protect ourselves and each other from fraud.

As part of Scams Awareness Week 2024, Chesterfield Royal Hospital hosted a scams awareness event in the main foyer at the hospital on 21st October 2024.

The event was well received by the public who were able to speak with representatives from the hospital, Derbyshire Police and England Illegal Money Lending Team about scams and how to avoid them. Hospital staff were also able to stop by during breaks and lunch times.

Many of those who spoke with the team had either been scammed themselves or know someone who had been scammed.



Children who were at the hospital with their families enjoyed meeting Sid the Shark, who is the [England Illegal Money Lending Team's \(IMLT\)](#) mascot and raised the profile of the event tremendously. The IMLT works to raise awareness about illegal moneylending and investigates and prosecutes illegal money lenders (also known as loan sharks), while supporting those who have borrowed money from a loan shark.

We hope that people will keep the conversations going with their families and friends to help us all stay vigilant in preventing scams, which can be costly both financially and emotionally.

We would like to thank everyone, from the people who visited, to those who made the event possible by giving their time to organise and deliver it. Special thanks go to the 'Masked Staff Member' who kindly transformed into Sid the Shark for the event!



Investment Scams podcast

An [investment scams podcast](#) was produced by colleagues from Derbyshire County Council's Community Safety Unit and Derbyshire Police as part of an awareness raising campaign co-ordinated by the Derbyshire Safeguarding Adults Board for Scams Awareness Week, 21 to 27 October 2024.

The podcast looks at the tactics that criminals use to target people and uses a case study based on a real life case of an investment scam. The overarching message throughout the podcast is to "Stop! Think Fraud".

Scams Workshop - 22nd October 2024

As part of Scams Awareness Week 2024, the Derbyshire Safeguarding Adults Board hosted an hour-long Scams Workshop online on 22nd October 2024 for practitioners as a "Lunch and Learn" session.

The workshop was presented by Rachel Daniels from Derbyshire County Council Trading Standards and Vicky Powers, a Public Health Practitioner for Financial Inclusion with Derbyshire County Council.



The aims and objectives of the workshop were to learn about different types of scams and how to spot and support a victim. Additionally, it was to increase knowledge and awareness of participants to make scams part of everyday conversations with clients as well as family, friends and neighbours, enabling them to protect themselves and others. The resources shared with attendees are included in this edition of our newsletter.



Loan Sharks Awareness webinar - 24th October 2024

On 24th October 2024, Vinnie Jarman from England Illegal Money Lending Team (IMLT) delivered an online training session to practitioners about loan sharks.

The aim of the session was to increase awareness with attendees about the work of the IMLT, increase the ability of practitioners to identify borrowers of illegal money lenders (also known as loan sharks), help borrowers access specialist support and how to share intelligence.

The IMLT has a remit to prosecute unlicensed lenders using the Financial Services and Markets Act 2000 - it is a criminal offence to lend money without permission from the Financial Conduct Authority (FCA). The IMLT can also utilise the proceeds of Crime Act 2002 (POCA), which sets out the legislative scheme for the recovery of criminal assets. The aim of the asset recovery schemes in POCA is to deny criminals the use of their assets, recover the proceeds of crime and disrupt and deter criminality.

IMLT's [Stop Loan Sharks team](#) has developed a range of free education resources, free partner tools, and will also deliver free in-house training for partner agencies and the police. Explore their website for more information on these resources or email Catherine.wohlers@birmingham.gov.uk to find out how they can help you.

Support [posters about loan sharks](#) that can be downloaded, printed and displayed are available in twenty languages from the Stop Loan Sharks website.

Cost-of-living scams

Law enforcement, government and private sector partners are working together to encourage members of the public to be more vigilant against fraud, particularly about sharing their financial and personal information, as criminals seek to capitalise on the cost of living crisis. Criminals are experts at impersonating people, organisations and the police.

Stop: Taking a moment to stop and think before parting with your money or information could keep you safe.

Challenge: Could it be fake? It's ok to reject, refuse or ignore any requests. Only criminals will try to rush or panic you.

Protect: Contact your bank immediately if you think you've fallen for a scam and report it to Action Fraud.

Please read the warnings about [cost-of-living scams](#) issued by Action Fraud to find out about the types of scams being used, from energy bill rebates and fake investment opportunities, as well as actions you can take.



Fighting back against scams

Derbyshire County Council has information about [fighting back against scams](#). The webpage has information about spotting scams and how to tackle them, as well as help for people who have been scammed. You can also sign up to receive email alerts about local and national scams.

[Get Safe Online](#) is the UK's leading internet safety website that provides unbiased, factual and easy-to-

understand information about online safety. They also have a free [Self-Help Tool Centre](#) which is designed to help you get safe online.

The [National Cyber Security Centre](#) provides cyber security advice to protect you and your family and the technology on which you rely.

Cyber Aware is the government's advice on how to stay secure online

[Cyber Aware](#) is the government's advice by the National Cyber Security Centre on how to stay secure online.

You can also access a free [Cyber Action Plan](#) by answering a few simple questions to get a free personalised action plan that lists what you or your organisation can do right now to protect against cyber attack.



Reporting scams and fraud

Reporting crime, including fraud, is important. If you don't tell the authorities, how do they know it's happened and how can they do anything about it?

Remember that if you're a victim of a scam or an attempted scam, however minor, there may be hundreds or thousands of others in a similar position. Your information may form part of one big jigsaw and be vital to completing the picture.

[Action Fraud](#) is the UK's national reporting centre for fraud and cybercrime where you should report fraud if you have been scammed, defrauded or experienced cybercrime in England, Wales and Northern Ireland.

If you know the suspect or they are still in the area, contact the local Police by phoning 101.

Derbyshire County Council Trusted Trader

[Derbyshire Trusted Trader](#) can help you find honest and reliable traders who commit to doing a good job at a fair price. It's run by Derbyshire Trading Standards.

Derbyshire Trusted Trader was set up to:

- help local people find traders and businesses who agree to do a good job at a fair price and commit to providing good customer service
- help protect consumers by making it easier for them to find and use Trusted Traders rather than rogue traders who typically cold-call and use high pressure sales techniques
- support good local businesses



Campaign about borrowing from illegal money lenders aimed at over 55s



The number of older people using illegal money lenders (also known as loan sharks) is growing, with 237,000 over 55's borrowing in 2022.

The England Illegal Money Lending Team (IMLT) is running a 6-month campaign to raise awareness with people aged 55 and over about the dangers of borrowing from illegal lenders. Partners can support the campaign with articles, posters, talks and social media.

The [Stop Loan Sharks](#) website has information about identifying and reporting loan sharks.

IMLT has [social media resources](#) you can use.

[Support posters](#) are available in 20 languages. Additionally, check out the other resources available on the same page

Mental Capacity Act (2005) Sub-Group newsletter - issue 8

Edition 8 of the Derby and Derbyshire Mental Capacity Act Sub-Group's newsletter has been published

The [newsletter](#), which is available to read on the Derbyshire Safeguarding Adults Board website, includes articles about:

- Advance decisions to refuse treatment
- Law Society guidance
- 39 Essex Chambers: Mental Capacity Act Resource Centre
- Useful resources and links



Derbyshire Domestic Abuse Helpline

The Derbyshire Domestic Abuse Helpline, facilitated by The Elm Foundation, is a safe, welcoming, supportive place for any man, woman or child affected by domestic abuse

Derbyshire Domestic Abuse Helpline



A friendly, informal, peaceful haven in which you can talk freely and make sense of your thoughts. A hub that can provide the advice, support and tools you may need to change your situation; where you will feel empowered to take back control of your life.

- Tel: 08000 198 668
- Hard of hearing/deaf text: 07534 617252
- Email : derbyshiredahelpline@theelmfoundation.org.uk
- [Online](#)

Reporting a safeguarding concern



Derbyshire Safeguarding Adults Board

There is NO Excuse for Abuse

If you or someone you know in Derbyshire is being abused or neglected please tell someone

In an emergency, contact the police, tel: **999** or if you are deaf/hard of hearing use emergency SMS by texting **999** from your phone, or use the NGT Relay Assistant by dialling **18000** from the app or textphone

If the person is not in any danger now but there has been a crime, contact the police, tel: **101**

If you're worried about yourself or someone else being abused or neglected, please contact Call Derbyshire, tel: **01629 533190**

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www.derbyshiresab.org.uk

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If the person is not in any danger now but there has been a crime, contact the Police, tel: 101.

If you're worried about yourself or someone else being abuse or neglected, please contact Call Derbyshire, tel: 01629 533190.

There are eight '[There is NO Excuse for Abuse](#)' posters. They are available to download from the [Derbyshire Safeguarding Adults Board website](#), www.derbyshiresab.org.uk



The next DSAB meeting is on 22nd January 2025

For queries or comments please contact:
Natalie Gee (DSAB Service Manager) at DerbyshireSAB@derbyshire.gov.uk



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