

Safeguarding adults is everybody's business

## Derbyshire Safeguarding Adults Board

Keeping People Safe

### Derbyshire Safeguarding Adults Board (DSAB) Newsletter Quarter 1 2017: Issue 5

Welcome Derbyshire Safeguarding Adults Board (DSAB) newsletter. The newsletters will be issued quarterly to update all professionals and volunteers working with adults with care and support needs about key information related to the Board.

DSAB co-ordinates and monitors the effectiveness of safeguarding work of agencies and bodies involved in protecting Adults across Derbyshire.

If your organisation would like its safeguarding work featured in a future newsletter please contact DSAB Project Officer, Natalie Gee [natalie.gee@derbyshire.gov.uk](mailto:natalie.gee@derbyshire.gov.uk) or [natalie.gee@derbyshire.gcsx.gov.uk](mailto:natalie.gee@derbyshire.gcsx.gov.uk).

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### Note from the Independent Chair



Hello, my name is Andy Searle and I am the Independent Chair of Derbyshire Safeguarding Adults Board. Welcome to Issue 5 of our Newsletter.

Hopefully through reading this edition you will get a further insight into the workings of our Safeguarding Adults Board. I'm especially pleased that we have held a launch day for the 'Derbyshire Matrix' and look forward to seeing the benefits of this 'tool' being used. It has taken over 12 months but time well spent and I'm very grateful to our partners from Lancaster University. It's another example when we work in partnership we can make a difference and potentially improve outcomes from individuals.

Late last year I was quite shocked to learn of the issues and potential dangers surrounding emollient creams (highlighted in the following pages) - although they are an excellent product for various conditions, we need to educate ourselves, users and their families of the risk so please take time to share the messages from within this newsletter.

As always please get in touch with any feedback from your read and any suggestions you personally would like to include or that, you would like covered, we will do our best to respond.

Thank you and please enjoy this edition.

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## Derbyshire and Derby SAB Multi Agency Training Course

### Safeguarding Adults: Derbyshire and Derby City Safeguarding Adults Board

#### Making Enquiries under s.42 of the Care Act (2014)

#### Multi-Agency Training (Half-Day Course)

This is a half day course, for colleagues across all agencies, including the independent sector, who are, or may be, directly involved in Safeguarding Adults Enquiries. Before you book on this course, it is essential that you have already attended basic level Safeguarding Adults training, or have practical working understanding of Safeguarding Adults criteria and practice.

Please do not book onto this training if you do not already have this knowledge

#### Key learning outcomes for this course are:

- Demonstrate how the adult is at the heart of everything we do, while carrying out a s42 enquiry by understanding Making Safeguarding Personal (MSP)
- Describe the process for recording information in an Adult Safeguarding Enquiry
- Clarify the role and responsibilities of safeguarding adults partners in making s.42 enquiries, and the possible consequences

#### There are dates available in several different locations across Derbyshire from Feb-Dec 2017

All staff will need to follow their internal agency guidelines when requesting to attend the scheduled study courses. All training is provided free of charge and to book a place please access our newly developed [Online Course Booking System](#)

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## News from the Board

The DSAB meets every 3 months, the last meeting took place on the 5th December 2016. Below is a summary of the items discussed:

- The Herbert Protocol was presented to the Board by Derbyshire Police, this is a protocol to assist in finding missing people who have dementia.
- The launch of the 'Derbyshire Matrix' tool was discussed (see the Good News Story later in this newsletter)
- There was an MCA DoLs update provided by DCC Adult Care
- There is a Derbyshire and Derby SAB Policies and Procedures update due in April 2017.
- The MAPPA annual report was presented.
- The Board would like to ensure fire safety messages regarding emollient creams are disseminated widely. This is discussed in more detail later in this newsletter.

#### Sub Groups Chairs provided updates for the Board

#### Performance & Quality Sub Group:

- A Multi Agency audit has been undertaken by the sub group and 10 cases were audited. Bill Nicol will present a report to the Board once 50 cases have been audited. There are four multi agency audits planned for 2017. Themes for audits include MSP, VARM, Sexual abuse and financial abuse

#### **Learning & Development Sub Group:**

- The multi-agency 'S42 Enquiry' training will be rolled out throughout 2017.

#### **Operational & Leadership Sub Group:**

- A financial abuse working group has been meeting regularly following discussions at the Operational & Leadership Group. The financial abuse working group last met on 3rd November 2016 and are looking at utilising national trading standards e learning and rolling this out to all partners. The group has also developed a calendar of multi-agency events to highlight issues around financial abuse which will be disseminated. The group has an electronic distribution list which shares information regarding scams.

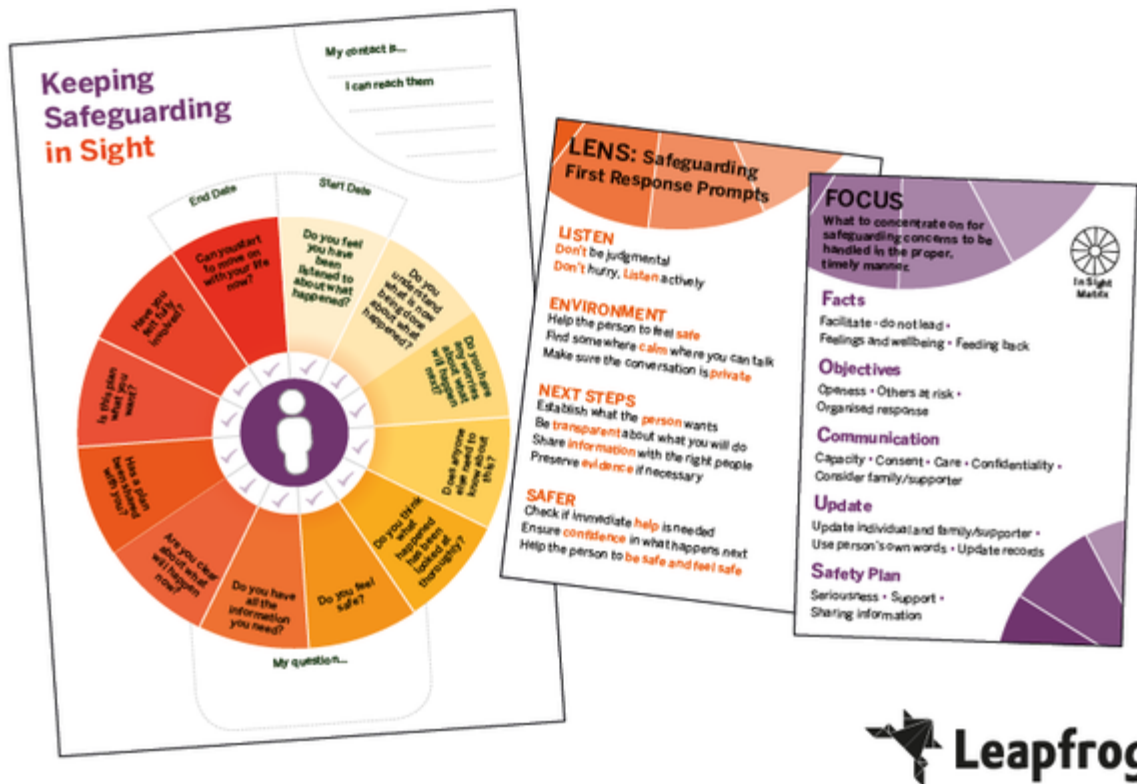
#### **Safeguarding Adults Review Sub Group:**

- The MALR16A learning review report will be presented to the SAR sub group in December, it is hoped that it will be signed off and will then be sent out to DSAB members for final comments.

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## **Good News Story: Derbyshire Matrix Launch**





In each DSAB Newsletter, a good news story will be featured. Please [contact Natalie Gee](#) if you have a Good News Story for a future newsletter.

We are excited to announce that DSAB, in conjunction with the Leapfrog team at Lancaster University have launched the 'Derbyshire Matrix', a tool to promote the 'Making Safeguarding Personal' approach regarding Safeguarding Adults. The tool has two parts, a folder for the individual who is subject to a Safeguarding enquiry or their carer/advocate, and a prompt card for front line professionals to use to assist with a having 'difficult' safeguarding conversations.

The tool was designed following a workshop day facilitated by Dr Dee Hennessey and the Leapfrog Team at Lancaster University. Twelve attendees from various DSAB partner agencies attended and contributed to the design and development.

On 6th February 2017, two launch conferences took place with over 150 attendees from a wide variety of organisations. The tools will now be piloted for a year in Derbyshire with feedback sought from individuals and their families/advocates and professionals as to the different it is making with regards to Making Safeguarding Personal.

## Blogs

<http://leapfrog.tools/blog/derbyshire-matrix-tools-launched-to-150-people/>

<https://extracareresearch.wordpress.com/2017/02/16/derbyshire-matrix-tool-to-support-decision-making-for-the-safeguarding-of-vulnerable-adults/>





## Chesterfield Royal Hospital Foundation Trust: Safeguarding Team Update

The adult and children's safeguarding teams have joined together and are now one team, based in one place.

The team is overseen by the new Head of Safeguarding, Marie Tann.

Marie said: "We had a small adult safeguarding team based in this office whilst The Midwifery and children's team was based right at the other side of the hospital, it was decided that we could work more efficiently by joining together with a focus on 'Think Family'.

The safeguarding children's team is very well established and has had statutory status due to the legal framework that has been in place following the Children's Act 1989 but adult safeguarding agenda is growing and gaining momentum. This is mainly to do with the 2014 Care Act which expanded the definition of safeguarding and importantly gives the legal status it deserves.

There is now a legal duty to act on any safeguarding issues whether it is adults or children; this applies to all of us.

Safeguarding Adults agenda now includes; Domestic Violence, Modern Slavery and self-neglect as well as Acts of Omission.

"What we now have is a team who can provide advice and support across the full range of the safeguarding spectrum, from the ante natal period to end of life.

"On the children's side we have Donna Hobson who is the named midwife for safeguarding children; Theresa Critchlow is the named nurse, with Sue Gittins covering her maternity leave over the next year. We are fortunate to have Lindsay Lewis who is the named doctor and Sue Chell is our paediatric liaison who is instrumental in communicating with primary care, including Health Visitors and School Nurses.

We have Kelly Owen and Kathryn Joseph who work within adult safeguarding and those with learning disabilities. They can offer advice on Safeguarding Adults issues including Deprivation of Liberty Safeguards and Mental Capacity Act.

Finally but importantly we have Kath Gregory our safeguarding administrative co-ordinator alongside Chloe Bexton who is our safeguarding administrative apprentice.

We are well supported by our Deputy Director of Nursing and Patient Care, Bridget O' Hagan and Director of Nursing and Patient Care, Lynn Andrews.

We also have important links and relationships with partner agencies including CCG leads, adult and social care and Derbyshire Safeguarding Boards for both adults and children.

A fundamental part of my role is to build on these external links and work with partner agencies, learning from serious cases, sharing good practice and ensuring we are putting patients at the heart of everything we do.

'Safeguarding is challenging, stressful and often difficult but we all have a role to play in ensuring the patients we care for and treat are safe and any concerns or risks identified are shared and appropriate procedures used.'

**If you need any advice regarding a safeguarding concern please contact us on;**

**01246 512468.**

**Safeguarding is Everybody's Business.**

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## New Provider of Dementia Support in Derbyshire



Making Space is the new provider of the Dementia Support Service for the Derbyshire area.

Making Space is a national charity providing health and social care services for adults with mental health conditions, and have been providing the Dementia Support Service in Derby city since 2011.

Making Space provide trained Dementia Advisors across all areas of Derbyshire who will offer support to people going through the diagnostic process at Memory Assessment Service clinics and provide a long term contact with support services to help people with dementia to stay independent, to live well with dementia and to enjoy as full and active life as possible. Dementia Advisors aim to support people with dementia and their carers through the different stages of dementia and to keep them up to date with information on the things that matter.

Making Space continue to facilitate a variety of groups for people with dementia and their carers; Since taking over the Dementia Support Service in December, Making Space have been meeting with existing clients in the environments with which they are already familiar and also encouraging and warmly welcoming newcomers to join in with the activities, information and music session offered at the existing community groups.

You can get in touch with Making Space and the Dementia Support Service by contacting:

**Telephone: 01246 592010**

**email: [derbyshiredementia.service@makingspace.co.uk](mailto:derbyshiredementia.service@makingspace.co.uk)**

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## Emollient Creams and Fire Risk

**Did you know that If you are being treated with a paraffin based product, for example White Soft Paraffin, White Soft Paraffin plus 50% Liquid Paraffin or Emulsifying ointment, which is covered by a dressing or clothing, there is a danger that smoking, or using a naked flame could cause your dressing or clothing to catch fire?**

**To stop this happening it is very important that you do the following:**

- Do not smoke, use naked flames (or be near people who are smoking or using naked flames) or go near to anything else which may cause a fire whilst these products are in contact with your clothes, dressing or bandages.
- Ensure that your clothes and bedding are changed regularly (preferably daily) as the paraffin soaks into the fabrics and can potentially be a fire hazard. You should also be careful to make sure that the paraffin does not soak into chairs, seating or other furniture.
- Tell your relatives or carers about your treatment and show them this leaflet.
- Tell your doctor, nurse or pharmacist if you normally smoke. They will be able to offer you help and advice to stop smoking.

**Fire Hazard**

With Paraffin Based Skin Products On Dressings And Clothing

*Skin products containing paraffin based products, for example White Soft Paraffin, White Soft Paraffin plus 50% Liquid Paraffin or Emulsifying ointment in contact with dressings and clothing are easily ignited with a naked flame or a cigarette.*

**Keep away from fire when using these products**

**For further information, go to [www.npsa.nhs.uk](http://www.npsa.nhs.uk)**

## To report a Safeguarding Concern

If you or an adult you know is in immediate danger:

- **Contact 999 or 101** if you think a crime has been committed.
- To make a referral to Derbyshire Adult Care, Please telephone Call Derbyshire on 01629 533190 (8am-8pm Monday-Friday and 9.30am-4pm on Saturdays).
- There is an emergency out-of-hours countywide social care support between 5pm and 9am Monday to Friday and 24 hours per day during weekends and bank holidays. Telephone: 01629 532600

# Do you have something to say about health and social care services?

We want to hear what you think about health and social care services, whether it be praise, criticism or ideas for improvement.

## Why talk to Healthwatch Derbyshire?

- We tell services about your experiences of care, which will work towards changing them for the better.
- Service providers have to listen to us, so they will be listening to you.
- Because if we can't help you, we will know someone who can.
- Because we are powerful, well connected and will make sure your voice is heard.



To have your say...

Email: [enquiries@healthwatchderbyshire.co.uk](mailto:enquiries@healthwatchderbyshire.co.uk)

Web: [www.healthwatchderbyshire.co.uk](http://www.healthwatchderbyshire.co.uk)

Telephone: 01773 880786

Text: 07943 505255

 [www.facebook.com/healthwatchderbyshire](https://www.facebook.com/healthwatchderbyshire)

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**healthwatch**  
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Derbyshire Safeguarding  
Adults Board

*Keeping People Safe*

**The next DSAB meeting is 6th March 2017**

**For queries or comments please contact:**

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[natalie.gee@derbyshire.gcsx.gov.uk](mailto:natalie.gee@derbyshire.gcsx.gov.uk)

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