

Safeguarding adults is everybody's business

Derbyshire Safeguarding Adults Board

Keeping People Safe

Derbyshire Safeguarding Adults Board (DSAB) Newsletter Quarter 3 2017: Issue 7

Welcome Derbyshire Safeguarding Adults Board (DSAB) newsletter. The newsletters will be issued quarterly to update all professionals and volunteers working with adults with care and support needs about key information related to the Board.

DSAB co-ordinates and monitors the effectiveness of safeguarding work of agencies and bodies involved in protecting Adults across Derbyshire.

If your organisation would like its safeguarding work featured in a future newsletter please contact DSAB Project Officer, Natalie Gee natalie.gee@derbyshire.gov.uk.

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Note from the Independent Chair



Hello, my name is Andy Searle and I am the Independent Chair of Derbyshire Safeguarding Adults Board. Welcome to Issue 7 of our Newsletter.

I was pleased to see some great initiatives taking place throughout July for Scams Awareness Month. I visited Ripley marketplace on 28th July where our P3 Colleagues had hosted a DSAB financial abuse awareness event using their bus as a mobile resource unit. Colleagues from several DSAB organisations were there to support the day and speak to members of the public about scams and other types of financial abuse. It was clear that this issue has affected many Derbyshire residents and we need to continue to work hard to raise awareness and

provide support to victims.

The Derbyshire Police and Crime Commissioner, Hardyal Dhindsa also gave the event his support by joining us on the day and having spoken with Hardyal I know how committed he is to tackling financial abuse in

Derbyshire. I was also pleased to see NatWest bank supporting this initiative. You will see pictures and information from Scams Awareness Month featured in this newsletter

As always, please get in touch if you would like any of your work to be in a future edition of this newsletter. Thank you.

Meet our Board Members: Mark Knibbs



My name is Mark Knibbs; I am a Detective Superintendent and Head of the Public Protection Department within Derbyshire Constabulary.

The department has responsibility for the policing response for Child Abuse, Domestic Abuse, Child.Sexual.Exploitation., Online sex offending, Management of Sex Offenders & Violent Offenders (MOSOVO), MAPPA, MARAC, Safeguarding Adults, Modern Day Slavery, both Derby City MASH and the County's Starting Point, plus a Public Protection Major Investigation Team that investigates issues such as Aston Hall.

As a result of the above, I am the Police's representative on all four of Derby and Derbyshire's Safeguarding boards.

I am what is described as 'a career detective', having worked all over our force area, and through the different ranks I have specialised in areas such as Major Crime, Public Protection and Serious and Organised Crime, which also included working directly for the Chief Constable on his national portfolios liaising closely with the Home Office, National Crime Agency and the wider law enforcement agencies.

Back in November last year, when the chance arose to return to Public Protection I grabbed it with both hands. Managing complex risk within our ever changing, digitally enhanced and aging society is challenging and at times can be a lonely and uncomfortable place. To succeed it requires a true multi-agency approach. So it is reassuring and encouraging to witness the enthusiasm and passion that exists within our safeguarding community, which allows me to feel confident that we can strengthen still further our good working relationships and build on what, is already a solid and productive partnership.

The safeguarding adult's agenda, both locally and nationally, will continue to be at the forefront of current debate, both in society and politically and this is essential if we are to play our part in providing safe, flourishing and diverse communities within Derbyshire. The Public Protection team, as well as the wider policing response, take safeguarding extremely seriously and want to make it personal to the vulnerable people of Derbyshire we serve. Over the coming years my aim is to improve our response to Safeguarding and provide the best service we can, which, with the decreasing budgets will be challenging, but not impossible.

Over the coming months I'm sure I will get to know you all better and look forward to a professional relationship with all board members, which includes encouraging your advice and opinions as critical friends.

News from the Board

The DSAB meets every 3 months, the last meeting took place on the 5th June 2017. Below is a summary of the items discussed:

- The DSAB Business Plan was reviewed and updated
- A risk register for DSAB is now in place and will be reviewed quarterly at DSAB meetings
- Feedback was given regarding the Derbyshire PCC Strategic Governance Board meeting on 22nd May 2017
- A presentation was given to update Board members on the new advocacy service provided by Derbyshire MIND.

- Board members were asked to submit a short report for the DSAB annual report 2016-2017 which will be published later in the year.

Sub Groups Chairs provided updates for the Board

Performance & Improvement Sub Group

The Vulnerable Adult Risk Management (VARM) review is ongoing and an updated position paper will be brought to the December DSAB meeting.

Multi-agency audits are taking place quarterly. 24 cases have been audited so far in 2017 and Bill Nicol will present a paper to the Board once 50 cases have been audited but there has not been anything of huge concern thus far. The next theme in September will be sexual abuse.

Learning and Development:

The group has drafted an action plan for the next year, which includes exploring a multi agency course for the mental capacity act/assessments and a course for chairing multi agency safeguarding meetings.

Operational and Leadership

The financial abuse working group is providing an excellent channel of communication between DSAB organisations and is starting to get involved with awareness raising within the community.

Safeguarding Adults Review (SAR)

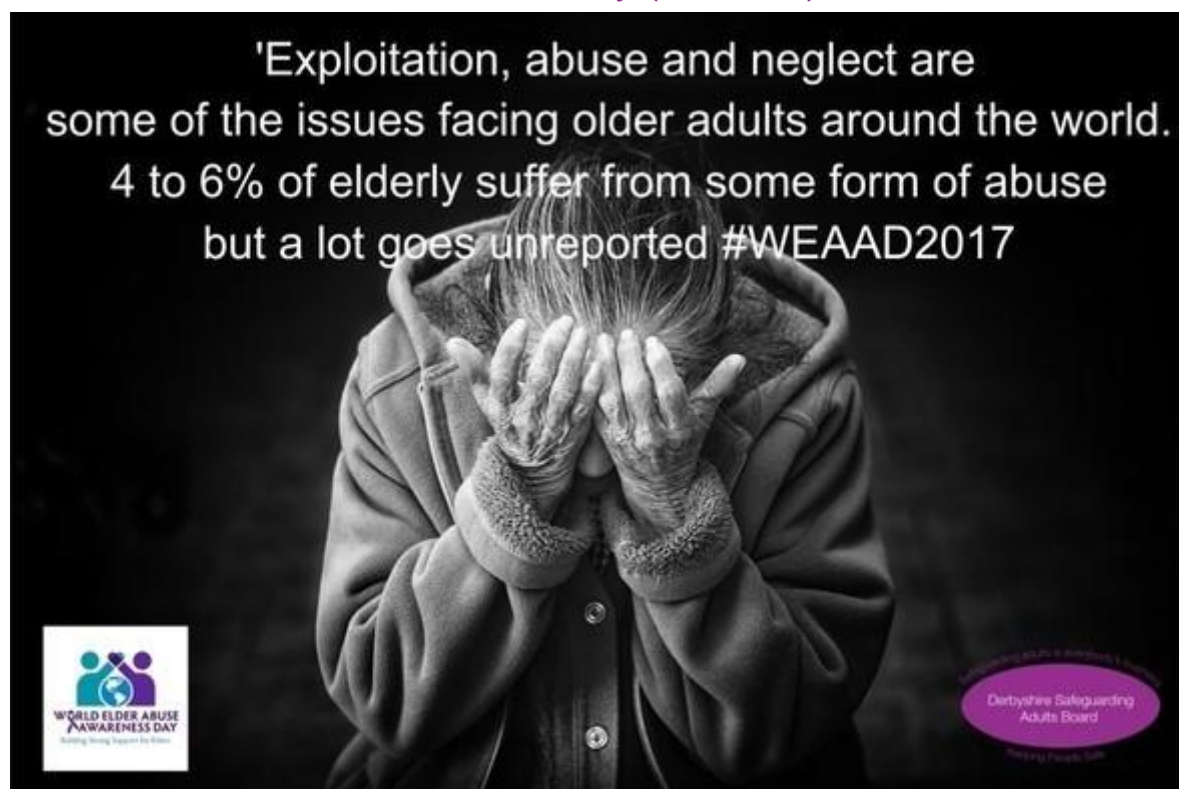
SAR Reviewer training was arranged for 17th July, facilitated by Amanda Clarke, independent Reviewer.

A DSAB Multi Agency learning review; MALR16A has been finalised and a summary report and recommendations can be found here: <https://www.saferderbyshire.gov.uk/what-we-do/safeguarding-adults/derbyshire-safeguarding-adult-board/safeguarding-adult-reviews/dsab-multi-agency-learning-reviews/learning-from-multi-agency-learning-reviews.aspx>

MCA DoLS

DSAB have re-joined the group with Derby City, there is a focus on exploring blockages to MCA application as well as monitoring issues around DoLS.

World Elder Abuse Awareness Day (WEAAD) 15th June 2017



World Elder Abuse Awareness Day (WEAAD) took place on 15th June 2017.

Neglect or abuse of older people is something which is a real issue nationally and preventing it happening at all is a high priority for Derbyshire Safeguarding Adults Board. Abuse towards older people is predicted to increase as many countries are experiencing rapidly ageing populations.

DSAB asked partners to support the day by:

1. Wearing purple on June 15
2. Making a pledge to raise awareness and/or help stop abuse of older people
3. Raising awareness by sharing #WEAAD2017 on social media

Good News Story: Scams Awareness Month (SAM) July 2017

Scams are frauds and tricks designed to cheat people out of their money. Scammers approach people in a number of ways, including at home, by phone, by post or online. 3.2 million people in the UK fall victim to scams every year – the average loss is just over £1000 per person.

Anyone can fall for a scam, but the average age of a scam victim is 74. Lonely older people are much more likely to be scammed than younger people.

Cheating people out of money is financial abuse. Social care, health and voluntary sector professionals working with vulnerable and elderly people have a duty to protect people from abuse under the Care Act. DSAB is committed to raising awareness around all aspect of financial abuse.

Below is a sample of work undertaken by DSAB partners during Scams Awareness Month (SAM) in July 2017.



DSAB event hosted by P3

The P3 Charity hosted a DSAB financial abuse awareness raising event at Ripley market on 28th July 2017. Representatives from DSAB, Derbyshire County Council Adult Care, Trading Standards, Alzheimer's UK and NatWest bank contributed to the day. Members of the public were given advice on how to spot scams and a wide range of leaflets and support materials were available for people to take away. We were grateful for support from the Police and Crime Commissioner, Hardyal Dhindsa on the day and special thanks to P3 for providing their mobile resource unit and arranging the event.



Chesterfield Royal Hospital Foundation Trust

Chesterfield Royal Hospital had a Scams Awareness stand in their main reception area displaying financial abuse/scams awareness resources. Staff from the Safeguarding Adults team provided support and advice to visitors.



Derbyshire County Council Adult Care

Derbyshire County Council Adult Care arranged for a scams awareness stand to be in the main reception area at County Hall, Matlock displaying information and providing resources for the public and professionals.

Awareness Raising Videos-'If Only'

The Insolvency Service has published a series of videos called 'if only' based on true stories around financial abuse and scamming, please see the link below.

<https://www.gov.uk/government/news/keep-yourself-safe-how-to-spot-the-signs-of-common-scams>

Hardyal Dhindsa is a 'Scambassador'

The Police and Crime Commissioner has now signed up to be a 'Scambassador' for the National Trading Standards Campaign. Please see link for more information:-

<http://www.derbyshire-pcc.gov.uk/News-and-Events-Meetings/News-Archive/2017/PR-587.aspx>

Help for people who've been scammed

- [Think Jessica \(opens in a new window\)](#) is a Derbyshire-based charity set up to help and support people affected by scammers and also to highlight the effects on victims.
- [Age UK \(opens in a new window\)](#) has local branches in Derbyshire to provide a wide range of help and support for older people. Residents can call its helpline tel: 0800 169 6565.
- Victim Support offers free and confidential help to victims of crime and anyone else affected. Tel: 0800 1689 111.

A List of financial abuse/scams resources is now available on Safer Derbyshire website as part of the work undertaken by the DSAB Financial Abuse Working Group

<https://www.saferderbyshire.gov.uk/what-we-do/safeguarding-adults/derbyshire-safeguarding-adult-board/financial-abuse/financial-abuse-guidance.aspx>

Financial Abuse and Scams - Guidance for councillors, directors, managers and social work practitioners

The Link below is an excellent guide produced in conjunction with ADASS and LGA, and signed off by ADASS chair, that puts scam and financial abuse at the heart of Care Act work.

it <https://www.adass.org.uk/media/5799/top-tips-financial-abuse-and-scams.pdf>

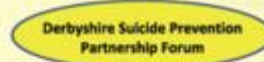
Suicide Prevention Day: 10th September 2017

World Suicide Prevention Day is on 10th September each year. This years' theme is 'Take a minute, change a life'.

- 73 people living in Derbyshire took their life in in 2016
- 3/4 of these were men
- 40-49 age group had the highest rate of deaths
- Suicide is the leading cause of death among young people aged 20-34 years in the UK



Derbyshire
Safeguarding Children
Board



What you can do to help someone who is feeling suicidal

Mental and emotional distress is everyone's
business and we can all help to make a difference

Here's how you can help...

- Stay Calm
- Listen to what they have to say
- Take them seriously
- Check out their intention / do they have a plan?
- Don't keep serious concerns to yourself
- Be around for the person for the next few days or weeks if you can
- Tell the person where they can go for help

For immediate attention call 999

For non-urgent medical help call 111 or GP

Helplines for Children and Young People

Call ChildLine: 0800 1111

Young Minds parents
helpline: 08088025544

Samaritans: 116 123

Helplines for Adults

Samaritans: 116 123 (24 hour)

Focus Line: 0800 027 2127

(Open 5pm – 9am Monday –
Friday and all weekends and
bank Holidays for 24 hours)

NHS: 111

To report a Safeguarding Concern

If you or an adult you know is in immediate danger:

- **Contact 999 or 101** if you think a crime has been committed.
- To make a referral to Derbyshire Adult Care, Please telephone Call Derbyshire on 01629 533190 (8am-8pm Monday-Friday and 9.30am-4pm on Saturdays).
- There is an emergency out-of-hours countywide social care support between 5pm and 9am Monday to Friday and 24 hours per day during weekends and bank holidays. Telephone: 01629 532600

Do you have something to say about health and social care services?

We want to hear what you think about health and social care services, whether it be praise, criticism or ideas for improvement.

Why talk to Healthwatch Derbyshire?

- We tell services about your experiences of care, which will work towards changing them for the better.
- Service providers have to listen to us, so they will be listening to you.
- Because if we can't help you, we will know someone who can.
- Because we are powerful, well connected and will make sure your voice is heard.



To have your say...

Email: enquiries@healthwatchderbyshire.co.uk
Web: www.healthwatchderbyshire.co.uk
Telephone: 01773 880786
Text: 07943 505255
Facebook: www.facebook.com/healthwatchderbyshire
Twitter: [@HWDerbyshire](https://twitter.com/HWDerbyshire)

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The next DSAB meeting is 4th September 2017

For queries or comments please contact:

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