

# MARM

Multiagency Adult Risk Management



## What to Expect



Working with you to keep you safe

MARM Process Appendix 2

# 1. You are invited to attend a Multiagency Adult Risk Management (MARM) meeting:

On (date): .....

At (time): .....

The meeting will be held at (venue): .....

.....

.....

## 2. What is MARM?

MARM stands for 'Multiagency Adults Risk Management'. However, not all people invited to a MARM meeting can be described as Multiagency.

The MARM process has been set up by local agencies including Derbyshire County Council (DCC) Adult Care, the police, fire and rescue service, housing services and other local organisations so they can work together to help keep people safe. These agencies have a legal responsibility to protect people (or groups of people) from harm.

The process helps agencies to identify people who may be a risk to themselves or to the public. The agencies then work together with the person to put a plan in place to minimise the risk going forward.

## 3. Why have I been asked to come to a MARM meeting?

You've been invited to come to the meeting because it is believed you are at risk. The meeting is to talk about the risks to yourself or others and decide what can be done to make things better.

The purpose of the meeting is to work with you and help you to make your circumstances safer.

**4. Which agency/agencies think I'm at risk?**

Write the names of the agency/agencies here.

**5. Why do they think I'm at risk?**

Write the risks here.

**6. If the risks detailed above are not addressed, what do the agencies believe could happen?**

Write down here what could happen.

**7. If I've got questions about the meeting and MARM process, who shall I contact?**

There will be a MARM Chairperson who leads the meetings and the process. You can contact them to ask questions. Your MARM Chairperson is:

Name: .....

Contact details: .....

.....

## **8. Do I need to come to the meeting?**

No. However, the agencies involved would very much like you to come to the meeting so you can tell them your views. They also want you to contribute to putting a plan together to reduce the risks.

If you attend, every effort will be made to make you comfortable and relaxed at the meeting. You can also ask someone else to attend the meeting with you, or to represent you if you don't want to go yourself.

## **9. What happens if I don't come to the meeting?**

The meeting will still be held, and decisions will be made by the agencies involved. You will be kept informed throughout the process.

If you ask someone to represent you at the meeting, they will be asked to share your views on the risks and contribute to the plan to keep you safe.

## **10. Can I bring a family member, friend, or someone else I trust to the meeting?**

Yes, you can bring someone along to support you. If you don't have anyone to support you, but would like someone to come with you, please let us know.

We may be able to arrange for a person who isn't employed by the agencies involved to support you. This is called an independent advocate.

## 11. I don't want to come to the meeting, but I'd like to have my say, is there any other way I can do this?

Yes. Page 7 of this leaflet has space for you to write your opinions about the risks detailed above. You should also write down what you would like to happen in the future to keep you safe.

If you have any issues attending the meeting, please let the MARM Chairperson know. This includes worries about getting to the meeting.

## 12. Who will be at the meeting?

There will be a Chairperson (see page 4) who will lead the meeting. Professionals from various agencies will attend to discuss the concerns they have about your safety. **The agencies attending the meeting will be:**

Write the names of the agency/agencies here

You or the person representing you will have an opportunity to discuss your views and to ask questions.

At the end of the meeting a plan of action will be agreed, and tasks will be given to the professionals who attend.

## 13. How long will the meeting take?

Write down here how long the meeting will take.

## 14. Will my privacy be respected?

Protecting your personal information and privacy is very important. Some information about you will be shared between partner agencies as part of the MARM process, but it will be on a strictly 'need to know' basis and will concern the risks that affect you or others. The purpose of sharing information is to help you get the support you need and/or protect you or others from harm.

Everyone who attends the MARM meeting, including anyone you ask to represent you, will be reminded at the beginning of the meeting that they must respect your privacy.

Sometimes part of the agreed MARM action plan may be to use the services of a third-party company, for example, a cleaning company or trader. If this is the case, your privacy will be respected, and the company will only be given information about you that they need to know to carry out the service they've been asked to provide.

## **15. How will my information be kept safe?**

Each agency involved in the MARM process has a legal obligation to protect information (data) about you and treat it as strictly confidential. The meeting records will be held and looked after by each agency in accordance with data protection laws.

If you have any concerns about how your information is being shared or stored as part of the MARM process, please contact the MARM Chairperson (see page 4).

## **16. Your views**

If you aren't planning to attend the meeting please use the box below to tell us:

- a) Your views on the risks that have been identified (see page 3)
- b) What you would like to happen in future to help you keep safe
- c) What you think local agencies can do to support you
- d) Anything else you think the agencies should know.

Write your views here.

**When complete please email the document to:**

[DerbyshireSAB@derbyshire.gov.uk](mailto:DerbyshireSAB@derbyshire.gov.uk)

## 17. Further information

This leaflet and the MARM process has been developed by Derbyshire Safeguarding Adults Board.

The Board is made up of a variety of partners working in Derbyshire, including Derbyshire County Council, Derbyshire Fire and Rescue Service, Derbyshire Constabulary, NHS services covering Derbyshire, local district and borough councils and voluntary sector organisations

You can find out more about Derbyshire Safeguarding Adults Board and the work they do at: [www.derbyshiresab.org.uk](http://www.derbyshiresab.org.uk)

Name/reference number of person (to be completed by professional)

Write the name/reference number here.

*-This is the end of the form-*





# Working with you to keep you safe

MARM Process Appendix 28