



Derbyshire Safeguarding Adults Board (DSAB) Newsletter Quarter 1 2019: Issue 13

Welcome to the Derbyshire Safeguarding Adults Board (DSAB) newsletter.

Our newsletters will be issued quarterly to update all professionals and volunteers working with adults with care and support needs on key information related to the Board.

The DSAB co-ordinates and monitors the effectiveness of safeguarding work of agencies and bodies involved in protecting adults across Derbyshire.

If your organisation would like its safeguarding work featured in a future newsletter please contact the DSAB's Project Manager, Natalie Gee DerbyshireSAB@derbyshire.gov.uk

In this issue:

- [Note from the DSAB Independent Chair](#)
- [Meet our Board Members](#)
- [News from the Board](#)
- [Become a Scam Marshal](#)
- [Safeguarding adults with dementia: top tips](#)
- [Keeping people with learning disabilities safe](#)
- [Dignity Action Day 2019](#)
- [NHS Derbyshire CCGs safeguarding conference 2019](#)
- ['Do You Know a CHARLIE?' Campaign by Derbyshire Fire and Rescue Service](#)
- [Missed appointments matter](#)
- [Derbyshire Information Sharing Agreement](#)
- [DSAB annual report 2017-2018](#)
- [Fire risks when using emollient skin creams](#)
- [Making Enquiries under S42 of the Care Act \(2014\) training](#)
- [Chairing Meetings training](#)
- [Refugee awareness training](#)
- [Modern Slavery Awareness training](#)
- [Cybercrime and Online Safety eLearning](#)
- [Hate Crime Awareness training](#)
- [Reporting a safeguarding concern](#)

Note from the DSAB Independent Chair



Hello, my name is Andy Searle and I am the Independent Chair of Derbyshire Safeguarding Adults Board (DSAB). Welcome to Issue 13 of our newsletter.

The DSAB has busy year ahead with a formal review of our policies and procedures scheduled for April 2019 as well as the launch of our new three-year strategy and corresponding business plan. We will be providing further updates and information in relation to this in due course. I would also like to draw your attention to our DSAB annual report for 2017-2018, which has now been published on our website. The annual report evidences the hard work of the Board team and partner agencies, and highlights the importance of the work we all do to safeguard adults in

Derbyshire from abuse and neglect.

I thank all of our DSAB partners for their continued commitment to our DSAB Vision.

'We will all work together to enable people in Derbyshire to live a life free from fear, harm and abuse.'

Thank you and please enjoy this edition.

Meet our Board Members

Matt Thompson - Head of Public Protection, Derbyshire Constabulary

Having been a Police Officer for twenty-seven years and a resident of Derbyshire, the post of Head of Public Protection is a real privilege and high point.

I have worked with our colleagues across the partner agencies for the vast majority of my career, starting out as a seconded Sergeant within the Community Safety Partnership in Erewash. Whether we call it policing, public protection or safeguarding, it really is about us pooling our efforts to protect the vulnerable.

As an active member of the Derbyshire Safeguarding Adults Board, the constabulary is committed to the Board's priorities, and allocates resources to ensure that the most vulnerable who need policing services receive the best possible response.

I am particularly interested in protecting the elderly, whether that's through the Herbert Protocol and how we manage episodes of missing people, through to ensuring that provision exists for preventing abuse, whether physical or financial.



News from the Board

The DSAB meets every three months and the last meeting took place on the 18th December 2018. Below is a summary of the items discussed:

- Two short films from a suite of thirteen financial abuse awareness videos were shown to Board members as part of the Service Users Voice item. The videos showed two real-life stories - 'Scammed by a the caregiver' and 'Scammed by telesales'. The link to the full suite of 'If Only' videos produced by the Insolvency Service can be found on our [website](#).
- The [DSAB Information Sharing Agreement](#) was formally signed-off by Board members and is available from our website.

- The [DSAB annual report](#) was formally signed-off by Board members and is available from our website.
- A number of annual reports from partner organisations were shared with Board members, and highlights from the Chesterfield Royal Hospital and DCHS annual reports were presented at the meeting.
- Draft documentation in relation to PIPOT (Person in a Position of Trust) was presented to Board members for discussion and further work will be undertaken prior to the March 2019 Board meeting to finalise this documentation.
- The DSAB Project Manager presented headlines from the quarterly safeguarding data dashboard reports, as well as a summary from the SAC (Safeguarding Adults Collection) annual return.

Sub Groups Chairs provided updates for the Board

Performance and Improvement

Quarterly Multi-agency audits are scheduled to take place during 2019 and findings from audits undertaken over the last twelve months will be presented to Board members in June 2019. The group continues to look at safeguarding data at its meetings and key headlines are then presented to Board members.

Learning and Development

Two DSAB courses - 'Making Enquiries under S42 of the Care Act 2014' and 'Chairing Meetings' - are scheduled to run during 2019. Information and dates for these course can be found later in this edition of our newsletter.

SAR Sub Group

Two Safeguarding Adults Reviews are currently being undertaken. In addition, work is taking place via a national network of SAR Champions to share learning from all reviews, and also learning in relation to the SAR process itself.

Become a Scam Marshal

Are you, or someone you know, inundated with scam mail? Are you tempted to respond to it? Do you want to help track down the criminals behind scams and help put a stop to their activities?

If you answered yes to any of the above then why not become a [Scam Marshal](#) for the National Trading Standards (NTS) Scams Team.

The NTS Scams Team is funded by National Trading Standards and was founded in 2012 to tackle the problem of postal, telephone and doorstep scams. The team works across England and Wales with Trading Standards and partner agencies to investigate scams and identify and support those who fall victim to them.

By becoming a [Scam Marshal](#) you could feel empowered by fighting back against the criminals behind the scams. By taking a stand against scams you will become part of the team stopping the scams. Scam Marshals feel happy to be part of 'a bigger scheme to stop the mail'.

If you would like to become a Scam Marshall please email FriendsAgainstScams@SurreyCC.gov.uk, or call 01323 463 484.

You can also become a [Friend Against Scams](#) after either attending a short awareness session in person, or completing some online training.



Safeguarding adults with dementia: top tips



An article on Community Care Inform discusses top tips for safeguarding adults who have dementia.

Effective safeguarding and risk assessment depend on building relationships with the person with dementia. Practitioners can do this by communicating with the service user in a way that respects them and their cognitive status.

The article comprises tips taken from a new guide on Community Care Inform Adults about working with adults with dementia in a safeguarding context. The guide is written by Kate Metcalf, Senior Social Worker and Best Interests Assessor. Community Care Inform subscribers can read the full guide as well as other resources on the [dementia hub](#) on Inform Adults.

The full article can be read on the [Community Care](#) website.

Keeping people with learning disabilities safe

Derbyshire County Council are funding the hate crime 'Keeping Safe Project', which works across Derbyshire with and for people with a learning disability. It's run by MacIntyre.

The scheme aims to stop the bullying and abuse of people with learning disabilities and help them to stay safe. The [Safe Places scheme](#) is also part of the project.



The project has developed [10 easy read factsheets](#), with information about keeping people with learning disabilities safe, whether they are at home or out and about.

MacIntyre have more [information about keeping safe](#).

Dignity Action Day 2019



Dignity Action Day is on 1st February 2019 and gives everyone the opportunity to contribute to upholding people's rights to dignity and provide a truly memorable day for people receiving care.

Dignity Action Day aims to ensure people who use care services are treated as individuals and are given choice, control and a sense of purpose in their daily lives.

Supporting Dignity Action Day will:

- Raise awareness of the importance of dignity in care
- Provide someone with an extra special day
- Demonstrate that everybody in the community has a role to play in upholding dignity in care
- Remind the public that staff have a right to be treated with dignity and respect too
- Provide a great community networking opportunity.

To find out more about Dignity Action Day and how you can support it, please visit website of [Dignity in Care](#).

NHS Derbyshire CCGs safeguarding conference 2019

The NHS Derbyshire Clinical Commissioning Groups will be hosting a safeguarding conference on 21st March 2019.



The event will take place from 9am-4pm at Hayes Conference Centre, Hayes Lane, Swanwick, Alfreton, DE55 1AU.

There will be no cost for attending this conference as funding has been awarded by NHS England Safeguarding to fund this event.

Speakers will cover four subject areas:

1. Radicalisation - A personal experience: Nicola Benyahia (Consultant in countering radicalisation and extremism)
2. Domestic Abuse - The psychology of the victim: Zoe Lodrick (Psychotherapist and Trainer)
3. County Lines - Drama group Alter Ego
4. Online Internet Safety - Traci Good (e-Safety Training Consultant)

Places are limited. If you would like to book a place, please email Natalie Hall at Natalie.Hall1@nhs.net.

Safe car wash initiative to tackle Modern Slavery

A Safe Care Wash app has been launched by the Clewer Initiative to tackle modern slavery.



Hand car washes have been identified by the Gangmasters and Labour Abuse Authority (GLAA) as a sector where there is a higher risk of modern slavery and labour exploitation.

The Safe Car Wash app, developed by the Clewer initiative, is supported by Independent Anti-slavery Commissioner, Gangmasters Licensing Abuse Authority, National Crime Agency, National Police Chiefs Council and the Local Government Association, to help identify modern slavery in hand car washes.

The Safe Car Wash app allows the public to report on any suspicious activities, specifically in car washes. The app guides you through key questions and highlights indicators of modern slavery if you are unsure. If your answers indicate that modern slavery may be taking place then it will take you to the Modern Slavery Helpline, where you can tell them about the experience concerning you. If you believe that anyone is in danger, you should always tel: 999 first.

The data collected will be anonymous and will be shared with the National Crime agency and the Gangmasters and Labour Abuse Authority. These are the two agencies spearheading the fight against modern slavery in the UK. The app can be downloaded for free on to Apple and Android devices, via the app store.

You can find out more about the Safe Car Wash app and download the link from [The Clewer Initiative](https://www.theclewerinitiative.org/safecarwash).

‘Do You Know a CHARLIE?’ Campaign by Derbyshire Fire and Rescue Service

Derbyshire Fire and Rescue Service (DFRS) has launched the ‘Do You Know a CHARLIE?’ campaign to raise awareness about residents in our community who are at a higher risk of fire.

The name CHARLIE stands for some of the characteristics to look out for:

- Care and support needs
- Hoarding and mental Health issues
- Alcohol and medication
- Reduced mobility
- Lives alone
- Inappropriate smoking
- Elderly – 65+



The [DSAB's annual report](#) for the year 2017-2018 was published in December 2018 and is available on the Board's website.

The Board's Independent Chair, Andy Searle, said:

"One of my responsibilities is to hold all partners to account and ensure that they are all working together to provide consistency across Derbyshire. There are three Core members of the Board; the Local Authority, the Police and Health (Clinical Commissioning Groups) and it should be stressed that this is not a Local Authority Board, it is a true partnership Board. Within this report you will see that the Board has a far wider membership thereby ensuring we are listening to numerous agencies, partners and groups involved with safeguarding adults."



Fire risks when using emollient skin creams



People who use emollient creams to treat dry and itchy skin conditions are being warned they can build up in fabrics and cause them to catch fire more easily.

The Medicines and Healthcare products Regulatory Agency (MHRA) says clear warnings on product packaging is needed to alert consumers about the risk of fire when using emollient creams.

The MHRA says it has heard of more than 50 such deaths reported by UK fire and rescue services.

People should not stop using the creams, but be aware of the risk.

Washing clothing and bedding can reduce product build-up but not totally remove it.

It was previously thought the risk occurred with emollients that contained more than 50% paraffins. But evidence now points to a risk with all emollients, including paraffin-free ones.

Fabric that has been in repeated contact with these products burns more easily, meaning users should not smoke or go near naked flames.



Making Enquiries under S42 of the Care Act (2014) training

The 2019 dates for the successful multi-agency **'Making Enquiries under S42 of the Care Act (2014)'** training course have been published.

This half-day course was jointly developed by Derby and Derbyshire Safeguarding Adults Boards and is for colleagues across all agencies, including the independent sector, who are, or may be, directly involved in safeguarding adults enquiries.



Before you book on this course, it is essential that you have already attended basic level safeguarding adults training, or have practical working understanding of safeguarding adults criteria and practice.

Please do not book onto this training if you do not already have this knowledge.

Key learning outcomes for this course are:

- demonstrating how the adult is at the heart of everything we do, while carrying out a section 42 enquiry by understanding 'making safeguarding personal' (MSP)
- describing the process for recording information in an adult safeguarding enquiry
- clarifying the role and responsibilities of safeguarding adults partners in making section 42 enquiries, and the possible consequences

All staff will need to follow their internal agency guidelines when requesting to attend the scheduled study courses.

All training is provided free of charge and to book a place [access the Derby City course booking system](#).

Chairing Meetings training



The **'Chairing Meetings'** half-day course is new for 2019 and the dates are now available.

The course has been jointly developed by Derby and Derbyshire Safeguarding Adults Boards and is for colleagues across all agencies, including the independent sector, to help them identify and explore the skills needed to chair multi-agency meetings to safeguard and promote the safety and welfare of adults at risk.

Before you book on this course, it is essential that you have already attended basic level Safeguarding Adults training, or have practical working understanding of Safeguarding Adults criteria and practice.

Please do not book onto this training if you do not already have this knowledge.

Key learning outcomes for this course are:

- explore how to plan and chair multi-agency meetings where someone is at risk, whilst maintaining the values that underpin Making Safeguarding Personal
- consider how to chair meetings to best practice standards, applying relevant legislation and guidance, including information sharing protocols
- discuss how to prepare for a meeting, ensuring that participants are clear about their roles and what outcomes are to be achieved
- recognise and practice a range of interpersonal skills to manage the meeting and achieve specified outcomes for individuals
- identify some of the things that may go wrong in meetings and consider what actions can be taken to ensure the meeting remains focussed

All staff will need to follow their internal agency guidelines when requesting to attend the scheduled study courses.

All training is provided free of charge and to book a place [access the Derby City course booking system](#).

Refugee awareness training

City of Sanctuary is an organisation that is able to deliver FREE refugee awareness training in Derbyshire.

The training explores how to welcome refugees who are using services for the first time. The training includes a presentation, videos, discussions and activities. It is provided by a team that includes refugees and asylum seekers who can share their experiences and offer practical advice on working with refugees.

An example of their work is at [Crich School](#).



Modern Slavery Awareness training



The next dates for Modern Slavery Awareness training are:

- Friday, 25th January 2019. 9am- 1pm in Committee Room 1, County Hall, Matlock.
- Tuesday, 12th February 2019. 9am – 1pm in Committee Room 1, County Hall, Matlock.

The Safer Derbyshire website has an online booking system for all of their courses – click [here](#) to find further information and the booking form.

If you would like more information about the course content, please contact Michelle Collins on 01629 538951 or Katya Bates 01629 538495.

Cybercrime and Online Safety eLearning

The **Cybercrime and Online Safety eLearning course provides a brief overview of what cybercrime is and how to keep yourself and the people you work with safe online.**

It also includes how to report cybercrime and access support for victims.

It is aimed at Derbyshire County Council employees, elected members and Derbyshire schools staff and is accessed via [Derbyshire Learning Online](#) (Learning Pool).

This module explores:

- why online safety is important for DCC staff and service users
- what cybercrime is (*including national and local examples if possible*)
- the basic principles of online safety
- issues affecting children and young people (*cyber-bullying, CSE, gaming*)
- issues affecting adults (*online dating, pensions & investments fraud*)



- how to report cybercrime and access support for victims

Derbyshire County Council and Derbyshire school employees without SAP payroll numbers should email: dlo@derbyshire.gov.uk to request access.

Access to this eLearning course by non-Derbyshire County Council staff or partnership agencies in Derbyshire will be considered on a case by case basis. Please email: katya.bates@derbyshire.gov.uk or tracy.coates@derbyshire.gov.uk to enquire.

Hate Crime Awareness training



This course will provide you with an introduction to some of the critical issues involved in supporting people affected by Hate Crime.

It is designed to draw upon your own experiences and organisational procedures and will use a range of interactive training techniques.

Participants will:

- Gain an increased understanding of Hate Crime and its effects
- Look at Hate Crime nationally and what this means for Derbyshire
- Further develop skills that to help you support people facing different forms of Hate Crime.
- Have an opportunity to strengthen individual, team and organisational practices when responding to Hate Crime.

Who should attend?

- All Community Safety partners and professionals who would like to know more about hate crime and how to increase reporting.
- Elected Members
- DCC staff – frontline staff and line management – any department

Please complete the [on-line booking form](#) and gain line manager permission as required. These courses will be filled on a first come first served basis, please indicate dates in order of preference if possible.

Reporting a safeguarding concern

If you or an adult you know is in immediate danger:

- If it is an emergency, contact the police, tel: 999.
- If the person is not in any danger now but there has been a crime, contact the Police, tel: 101
- To make a referral to Derbyshire Adult Care, Please telephone Call Derbyshire on 01629 533190

Further information is available from our website: www.DerbyshireSAB.org.uk



The next DSAB meeting is on 19th March 2019

For queries or comments please contact:

Natalie Gee (DSAB Project Manager)

DerbyshireSAB@derbyshire.gov.uk



STAY CONNECTED:



SUBSCRIBER SERVICES:

[Manage Preferences](#) | [Delete profile](#) | [Help](#)

This email was sent to paul.joyce@derbyshire.gov.uk by Derbyshire County Council · County Hall, Matlock · DE4 3AG · [Contact us](#) **GOVDELIVERY** 