



Derbyshire Safeguarding Adults Board (DSAB) Newsletter Quarter 4 2018: Issue 12

Welcome to the Derbyshire Safeguarding Adults Board (DSAB) newsletter. The newsletters will be issued quarterly to update all professionals and volunteers working with adults with care and support needs on key information related to the Board.

DSAB co-ordinates and monitors the effectiveness of safeguarding work of agencies and bodies involved in protecting adults across Derbyshire.

If your organisation would like its safeguarding work featured in a future newsletter please contact DSAB Project Manager, Natalie Gee DerbyshireSAB@derbyshire.gov.uk or Derbyshire.SAB@derbyshire.qcsx.gov.uk

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Note from the Independent Chair



Hello, my name is Andy Searle and I am the Independent Chair of Derbyshire Safeguarding Adults Board (DSAB). Welcome to Issue 12 of our newsletter.

I am pleased to inform you that our website is now live and would encourage all of you to have a look at the information available. You can find the most up-to-date forms, guidance and training in relation to safeguarding adults, as well as all of our previous newsletters. I am grateful to the Board team who have worked on this project for several months - www.DerbyshireSAB.org.uk

For those of you who use social media, the Board now has a profile on both Twitter and Facebook and this is a really good way for professionals and the public to find out about the work of the Board and any future events.

- Twitter - @DerbyshireSAB
- Facebook - @DerbyshireSAB

I thank all of our DSAB partners for their continued commitment to our DSAB Vision:

"We will all work together to enable people in Derbyshire to live a life free from fear, harm and abuse."

Thank you, and please enjoy this edition.

Meet our Board Members



Helen Jones Strategic Director Adult Social Care & Health

I'm delighted to have arrived in Derbyshire as the new Strategic Director for Adult Care and Health and am looking forward to joining the SAB and meeting partners.

Safeguarding Adults is a real passion of mine which is why I am the serving DASS lead for safeguarding with my professional association ADASS and also chair the regional safeguarding adult network. The Board will be familiar with the latter due to the quarterly updates provided by the regional network to all SABs in the East Midlands about the work being driven on that wider footprint. My particular area of interest is prevention and how by addressing social isolation we can reduce incidences of serious harm and neglect. ADASS have just completed a proof of concept piece relating to six pilot areas trying to address this across the country and I'm looking forward to discussing that with Derbyshire colleagues.

I'm also on Twitter if people want to stay in touch with what I'm up to @helenjonescare. I look forward to meeting you soon.



Charlotte Dunkley Head of Probation for Derbyshire Local Delivery Unit

Hello, my name is Charlotte Dunkley. I am the Head of Probation for the Derbyshire Local Delivery Unit of the National Probation Service. I have been a member of the Safeguarding Adults Board since April 2017 when I took over this role.

I have worked for the Probation Service for over 30 years in a variety of roles and settings in London, Manchester and Derbyshire. Before my current role, I managed courts teams in Derby, a Substance Misuse team in Ilkeston and was Partnership Manager for the whole County. I also undertook a secondment to NOMs working closely with NHS England and Public Health England on offender health pathways. This has brought me many opportunities for multi-agency working with health and social care partners, which has become the foundation of what I bring to the job I do now. To borrow a phrase: 'It takes a village to keep a community safe' and we are only as strong as the partnerships we build.

The recent changes in probation, and plans for further restructuring, bring challenges and opportunities, but I remain committed to the work we do to change lives and reduce the risk of harm to the public. My personal passion is to see substance misuse and mental health work with partners embedded into the work we do with the complex cases we supervise

I have a great staff group in Derbyshire, who remain committed and dedicated to their cases, and very resilient to high caseloads and frequent change. We look forward to working jointly with the Board to making safeguarding core business for all of us.

Outside of work, I sing (often badly) in a community choir, enjoy the challenges of my book group and love spending time with my newly adult children and crazy Border collie.

News from the Board

The DSAB meets every three months and the last meeting took place on the 18th September 2018. Below is a summary of the items discussed:

- A short film called '[Philip's story](#)' about familial abuse was shown to the meeting as part of DSAB's commitment to MSP and ensuring that the service user's voice is heard at Board meetings.
- The Chair welcomed as new members to the Board, Helen Jones, the new Strategic Director for Adult Care and Health for Derbyshire County Council; Matt Thompson from Derbyshire Constabulary; and Phil Mitchell from Derbyshire Fire and Rescue Service.
- The Healthwatch annual report was presented by Karen Ritchie.
- The new DSAB website was shown to Board members.
- A draft information sharing agreement was tabled and Board members will be given some time to comment on the agreement prior to it being formally agreed.

Updates were provided by the Chairs of the Board's Sub-Groups:

- **Performance and Improvement (PISG):** The Multi-Agency Audit Action Plan will be discussed regularly at the Joint Learning and Development Sub-Group to inform the development of future training. Safeguarding adults data was presented and discussed with key headlines identified for DSAB meetings.
- **Joint Learning and Development:** A 'Chairing Meetings' course has been developed and will be piloted by the end of November 2018 with the plan to roll it out during 2019. The course would be particularly useful for workers who will be Chairing VARM meetings.
- **Operational and Leadership:** A presentation was given by Di Conneely in relation ABC (Abuse, Behaviour, Change). The Derbyshire Matrix folder and card were discussed in relation to an on-going evaluation of the tools. An evaluation of the Herbert Protocol is also underway.

- **Safeguarding Adults Review (SAR):** Two Safeguarding Adults Reviews are currently being undertaken. It is hoped that the SAR17A report will be presented at the December DSAB meeting. The first panel meeting for SAR18A has taken place.

Adult Safeguarding Decision Making Guidance

The adult safeguarding decision making guidance is now available on the [DSAB website](#).

It provides guidance to support decision-making in relation to completing adult safeguarding referrals.

This guidance is not a substitute for professional judgement, nor does it set rigid guidance for practitioners. It is to be used as a framework to inform decision-making. If there is any doubt, the safeguarding process should be followed.

Both the guidance and referral form should be used in conjunction with the [Derby and Derbyshire safeguarding adults procedures](#)

Good News Story: DSAB Website & Social Media



**Welcome to the
Derbyshire Safeguarding
Adults Board**

The new stand-alone DSAB website was launched on 11th September 2018 - www.DerbyshireSAB.org.uk.

The aim of our website is to provide a wide range of information and resources for both members of the public and professionals who may be concerned about adult abuse or neglect.

There is general information on keeping safe and how to report concerns, as well as a dedicated area for professionals which provides access to a wide range of policy, practice guidance and training.

The DSAB also has a presence on social media via Twitter (@DerbyshireSAB) and Facebook (@DerbyshireSAB).

So, bookmark us on the Web, follow us on Twitter and like us on Facebook

Training & eLearning



Hate Crime: An Introduction eLearning

[National Hate Crime Awareness Week \(NHCAW\)](#) is from 13th – 20th October 2018. To mark the event Derbyshire County Council's Community Safety Unit are promoting the [Hate crime: An introduction](#) eLearning.

Hate crimes can include:

- physical attacks - physical assault, damage to property, offensive graffiti, neighbour disputes and arson;
- threat of attack - offensive letters or emails, abusive or obscene telephone calls, groups hanging around to intimidate you and unfounded, malicious complaints;
- verbal abuse or insults - harassment over the phone, by text or face to face, abusive gestures and remarks, bullying and threats.

[Hate crime: An introduction](#) is aimed primarily at Derbyshire County Council employees and Derbyshire schools staff. It covers what hate crime is, the impact on victims, hate crime

legislation and how to gain support for victims. The module can be accessed via [Derbyshire Learning Online](#) (Learning Pool).

Access to this eLearning course by partnership agencies in Derbyshire will be considered on a case-by-case basis. Please mail: katya.bates@derbyshire.gov.uk or tracy.coates@derbyshire.gov.uk for any enquires.

New dates have been organised for the **Hate Crime Awareness Training**. This course is designed to provide an introduction to issues involved in supporting people affected by Hate Crime.

Participants will:

- gain an increased understanding of Hate Crime and its effects
- look at Hate Crime nationally and what this means for Derbyshire
- further develop skills to help you support people facing different forms of Hate Crime.
- have an opportunity to strengthen individual, team and organisational practices when responding to Hate Crime.

New training events have been arranged on the following dates:

- Wednesday 17 October 2018 in Committee Room 1, County Hall, Matlock, 9.00am until 12.30pm;
- Wednesday, 28 November 2018 in Committee Room 1, County Hall, Matlock, 9.00am until 12.30pm;
- Thursday, 07 February 2019 in Committee Room 1, County Hall, Matlock, 9.00am until 12.30pm.

How to book:

There is an online booking system for all of our courses – click [here](#) to find further information and the booking form, via the Safer Derbyshire website.

If you wish to attend please submit the online booking form. The places will be booked on a first come first served basis.

Please ensure you try and complete all sections of the booking form, as it may delay your registration if we do not have all your details. This is to ensure we register your place on the course against your personal learning record and will help us identify any issues of duplication. All personal data is kept in a secure manner, using our learning management system, as relating to the Data Protection Act.



Modern Slavery: An Introduction eLearning

[Anti-Slavery Day](#) is on 18th October 2018 and to mark the event Derbyshire County Council's Community Safety Unit are promoting the [Modern Slavery: An Introduction](#) eLearning.

Modern slavery is where a person is brought to, or moved around the country by others who threaten, frighten or hurt them, and force them into work or other things they don't want to do. It is a term used to describe:

- human trafficking, slavery, forced labour and domestic servitude;
- slavery practices such as debt bondage, sale or exploitation of children and forced marriage.

Modern slavery is, by definition, the same as human trafficking, but this involves the act of transporting and movement of people.

[Modern Slavery: An Introduction](#) provides a brief overview of what modern slavery is, including how to spot the signs and how to share your concerns in Derbyshire. It is aimed primarily at Derbyshire County Council employees and Derbyshire schools staff and can be accessed via [Derbyshire Learning Online](#) (Learning Pool).

Access to this eLearning course by partnership agencies in Derbyshire will be considered on a case-by-case basis. Please mail: katya.bates@derbyshire.gov.uk or tracy.coates@derbyshire.gov.uk for any enquires.

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Cybercrime & Online Safety eLearning

[Cybercrime and Online Safety](#) provides a brief overview of what cybercrime is and how to keep yourself and the people you work with safe online. It also includes how to report cybercrime and access support for victims.

This module explores:

- why online safety is important for DCC staff and service users;
- what cybercrime is (including national and local examples if possible);
- the basic principles of online safety;
- issues affecting children and young people (cyber-bullying, CSE, gaming);
- issues affecting adults (online dating, pensions & investments fraud);
- how to report cybercrime and access support for victims.

[Cybercrime and Online Safety](#) is aimed primarily at Derbyshire County Council employees and Derbyshire schools staff and can be accessed via [Derbyshire Learning Online](#) (Learning Pool).

Access to this eLearning course by partnership agencies in Derbyshire will be considered on a case-by-case basis. Please mail: katya.bates@derbyshire.gov.uk or tracy.coates@derbyshire.gov.uk for any enquires.

How to book:

There is an online booking system for all of our courses – click [here](#) to find further information and the booking form, via the Safer Derbyshire website.

If you wish to attend please submit the online booking form. The places will be booked on a first come first served basis.

Please ensure you try and complete all sections of the booking form, as it may delay your registration if we do not have all your details. This is to ensure we register your place on the course against your personal learning record and will help us identify any issues of duplication. All personal data is kept in a secure manner, using our learning management system, as relating to the Data Protection Act.

Making Enquiries under S42 of the Care Act (2014)

This is a half day course, for colleagues across all agencies, including the independent sector, who are, or may be, directly involved in Safeguarding Adults Enquiries.

Before you book on this course, it is essential that you have already attended basic level Safeguarding Adults training, or have practical working understanding of Safeguarding Adults criteria and practice.

Please do not book onto this training if you do not already have this knowledge

Key learning outcomes for this course are:

- Demonstrate how the adult is at the heart of everything we do, while carrying out a s42 enquiry by understanding Making Safeguarding Personal (MSP)
- Describe the process for recording information in an Adult Safeguarding Enquiry
- Clarify the role and responsibilities of safeguarding adults partners in making s.42 enquiries, and the possible consequences

Date	Duration	Course Venue
22nd October 2018	9:30am-12.30pm	Buxton Fire Station, Staden Lane, Buxton, SK179RZ
3rd December 2018	9:30am-12.30pm	Erewash Adult Care Mercian Close Ilkeston DE7 8HG

To book on any of these courses please visit this website: <https://www.derbysafeguarding.org.uk/site/login>

All staff will need to follow their internal agency guidelines when requesting to attend the scheduled study courses. All training is provided free of charge and to book a place please access our newly developed [Online Course Booking System](#)

Derbyshire Online - Supporting the Voluntary Sector in the Digital Age

This is a FREE, informative conference designed to bring together charities and voluntary organisations to highlight the everyday cyber risks that your organisation faces and provide advice to protect your organisation's funds, personal data and other information that is attractive to cyber criminals. Throughout the day, experts from industry and the police demonstrate the simple steps you can take to protect your charity and yourselves online.

The event is on Friday, 2nd November 2018 from 9:30am – 4pm at The Post Mill Centre, South Normanton.

You will:

- Appreciate how technology can promote and support the work of your charity
- Understand the threat of cybercrime to the voluntary sector
- Know how to improve your cyber security in order to protect your charity's data, assets and reputation

- Learn basic online safety practices that will help protect yourself, your staff, your volunteers, your trustees and your service users
- Who Should Attend? This event is aimed at Trustees, Managers and Team Leaders within charities and voluntary organisations in Derbyshire. A maximum of two places are available per organisation.
- If you have any questions about the event, please contact Tracey.Barks.4608@Derbyshire.PNN.Police.UK

How to book:

Bookings are via the online the [Eventbrite booking system](#). Places will be filled on a first come first served basis, so please book early to avoid disappointment. The final closing date is Friday 19th October 2018.

Modern Slavery

Modern slavery is a brutal crime affecting thousands in the UK and millions around the world. Victims are in situations of exploitation, controlled by deception, threats and violence. Exploitation can be hidden in plain sight, in car washes, nail bars, fields, factories, brothels and private homes.

Modern slavery is where a person is brought to, or moved around the country by others who threaten, frighten or hurt them, and force them into work or other things they don't want to do.

It is a term used to describe:

- human trafficking, slavery, forced labour and domestic servitude
- slavery practices such as debt bondage, sale or exploitation of children and forced marriage

Modern slavery is, by definition, the same as human trafficking, but this involves the act of transporting and movement of people. Derbyshire Constabulary has information on [spotting the signs of human trafficking and how to report concerns](#).



If you are worried about or suspect that a person may be a potential victim of modern slavery / trafficking, please contact:

- 999, if the person is at immediate risk
- Call Derbyshire on 01629 533190 (24hr Adults & Children) Children triaged via Starting Point
- Derby City Council: 01332 640777 and refer to social care
- 101, if a non-emergency - quote 'Operation Wilberforce'
- Project Wilberforce for advice on 0300 122 8918, or email: operationwilberforce@derbyshire.pnn.police.uk










Coercive & Cotrolling Behaviour

COERCIVE AND CONTROLLING BEHAVIOUR

Q: What is coercion and control?

A: This type of abuse in an intimate or family relationship involves an ongoing pattern of controlling or coercive behaviour. Coercion can include a pattern of threats, humiliation and intimidation. Control can include making someone feel dependent and isolating them from their sources of support, and controlling their everyday behaviour.

Examples of behaviour or tactics used by perpetrators

 Isolating them from family and friends	 Controlling or tracking movements	 Repeated put-downs, humiliation or embarrassment	 Controlling when they can sleep	 Manipulating someone or their friends and family	 Using children
 Controlling finances or creating financial dependency	 Restricting their access to healthcare or medication	 Controlling what they wear	 Family 'dishonour' or threats to their reputation	 Controlling their social media	 Demanding degrading sexual acts

Myth busting

This isn't about conduct in a 'normal' relationship, it's about repeated criminal behaviour and creating fear of not abiding by someone else's rules.





74% suffering psychological abuse are **less likely** to report to the police (SafeLives)

46% didn't see themselves as victims of domestic abuse* (ONS 2013)

37% did not report to the police because they **didn't think they could help***

This is not trivial. Psychological and emotional abuse can be as damaging as physical abuse for victims and children. Coercive control is a criminal offence.
REMEMBER you don't have to be assaulted to be a victim of domestic abuse.

Types of evidence

 Emails, screenshots and social media	 Phone records, text messages and 999 tapes	 CCTV and body-worn video footage	 Medical and bank records	 Previous offences and witness testimony
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Don't Suffer In Silence, Tell Someone...

The Derbyshire Domestic Abuse Support Line:
08000 198 668
 IN AN EMERGENCY CALL 999



DERBYSHIRE
County Council

This type of abuse in an intimate or family relationship involves an ongoing pattern of controlling or coercive behaviour. Coercion can include a pattern of threats, humiliation and intimidation. Control can include making someone feel dependent and isolating them from their sources of support, and controlling their everyday behaviour.

The poster above is available to download from the [DSAB website](#), along with three others about domestic abuse:

- Coercive and controlling behaviour;
- Domestic abuse – pregnancy;
- Domestic abuse can be – female;
- Domestic abuse can be – male.

County Lines - or 'going country'

'County lines', or 'going country', refers to groups or gangs using young people or vulnerable adults to carry and sell drugs from borough to borough, and across county boundaries.

This is a tactic used by groups or gangs to facilitate the selling of drugs in an area outside of the area where they live, reducing their risk of detection. These gangs use young people or adults with care and support needs to carry and sell drugs from borough to borough and across county boundaries.

Early identification is paramount to safeguarding young and vulnerable people and identifying and tackling gang/group exploitation. A collaborative, multi-agency approach is the best way for professionals to safeguard young people.

Information sharing by key stakeholders such as housing, schools, missing/return home interviews, care/fostering and other frontline practitioners is absolutely key to effective identification and risk management.

What can Professionals do? Early identification is paramount to safeguarding young and vulnerable people and identifying and tackling gang/group exploitation. A collaborative, multi-agency approach is the best way for professionals to safeguard young people.

Information sharing by key stakeholders such as housing, schools, missing/return home interviews, care/fostering and other frontline practitioners is absolutely key to effective identification and risk management.

Important:

- Under the Misuse of Drugs Act 1971, landlords or property managers can receive up to 14 years imprisonment or a substantial fine for having drugs residing at their property
- The property may be seized or forfeited as well as prosecuted for money laundering
- The premises may be 'closed down' and boarded up under the terms of a Premises Closure Order: (Section 76 Anti-Social Behaviour, Crime and Policing Act 2014)

If you think you have spotted a drugs 'cuckoo' or you're concerned about drug-related crime where you live or work, call Derbyshire Constabulary on 101 or 999 in an emergency to report drug-related information.

If you don't want to speak to the police directly, you can call the anonymous Crimestoppers charity on 0800 555 111.

National Stalking Helpline by the Suzy Lamplugh Trust



0808 802 0300

Stalking has long been of high prevalence in the family court and other civil matters. We hear, at an increasing rate that stalkers are using the civil courts to continue their stalking behaviours with it being perceived as a 'legitimate' means of continuing the unwanted contact with their victims. Of a large number of stalking victims who have been subjected to vexatious complaints by their stalker, there are often other behaviours outside of the

courts and a criminal investigation alongside the civil proceedings. Therefore, the [Suzy Lamplugh Trust](#) feels it is important for agencies and other professionals to be aware of the risk of harm stalkers can pose to their victims during this time.

As a result of the psychological and physical harm stalkers inflict on their victims, it is essential to ensure these crimes are recognised and understood by the relevant agencies so that victims are being afforded the legal protection they deserve.

As there is often a criminal investigation or prosecution alongside a civil hearing or remedy, it is important that victims are provided with support during these times. The Suzy Lamplugh Trust is able to offer not only practical advice concerning stalking and the law, but also have links to Single Points of Contact within each Police force, who can review cases of stalking behaviour to help ensure enough is being done to protect victims.

Clients can be signposted to contact the Suzy Lamplugh Trust – leaflets are available to download from their [website](#). If physical copies of leaflets or posters are required for clients, please let the Trust know:

- Freephone helpline (9.30am – 4 pm weekdays, except Wednesdays when we open at 1 pm) - 0808 802 0300
- Website: www.suzylamplugh.org
- Email: advice@stalkinghelpline.org

In addition to advice and casework, The Suzy Lamplugh Trust offers specialist training to help equip agencies with the tools and knowledge needed to respond to stalking and harassment in the same robust manner as they respond to other crimes. If you might be interested in training around safety and stalking, please contact their trainer at training@suzylamplugh.org or call 0207 091 0014 to discuss this with you.

Hollie Guard



Hollie Guard turns your smartphone into an advanced personal safety device at the touch of a button.

In danger? A simple shake or tap activates Hollie Guard. Your location, along with audio/video evidence, is automatically sent to your emergency contact. A second shake sends out a high pitched alarm and the flash starts to strobe, in order to attract maximum attention.



This innovative free mobile phone application can be used to help keep any perceived vulnerable person safe and it is secure by design accredited, has 15,000 people currently using the App and is promoted by five other police forces in England.

The application is named after Hollie Gazzard who sadly was stabbed to death in 2014 by her ex-partner and the charity 'Hollie Gazzard Trust' (that finances and promotes the App) was set up by her father Nick Gazzard.

The App will be subject to a 6 month research project into its effectiveness for Domestic Abuse victims with the Elm Foundation conducted by Di Turgoose and colleagues from De Montfort University as a result of an East Midlands Policing & Academic Collaboration (EMPAC). This will hopefully give an Evidence Based Policing basis for its further development and adoption by other police forces and partner organisations across the UK.

[Visit YouTube to watch a short animated demonstration video.](#)

Tameside & Glossop 'Red Bag' Scheme



The [Tameside and Glossop 'Red Bag' scheme](#) launched on 19th September 2018.

It is a new initiative to help ensure care home and nursing home residents receive safe and effective support when they need to go to hospital in an emergency. If these residents need to be admitted to hospital, they will be provided with a red bag, which will stay with them throughout their hospital stay until their discharge back to the care home setting.

The bag is designed to hold vital information such as health conditions, personal details and belongings, supplies of regular medicines and a change of clothes. This means ambulance and hospital staff can more effectively determine the treatment needed.

The Tameside and Glossop scheme is part of a national drive to improve communication, safety and the person's experience as they transfer across care settings.

Aston Hall Independent Assurance Report

Derbyshire Safeguarding Children Board brought together a number of partner agencies from health and social care to support a police investigation of reports of historical physical and sexual abuse of children which took place at Aston Hall Hospital between the 1950s and 1970s.

On 25 July 2018, the board published an [independent assurance](#) report reflecting on the current multi-agency safeguarding arrangements within Derbyshire, with reference to Aston Hall Hospital.

Published alongside it is the [police findings report](#) of Derbyshire Constabulary, which is a detailed account of the investigation of the allegations of abuse at Aston Hall.

Reps On Board - Derbyshire County Council



Reps on Board develops individuals with a learning disability to be able to participate and represent others at the local and Derbyshire-wide Partnership Boards. The Reps are also encouraged and supported to become involved in engagement in the wider community.

Check out the new [Reps on Board Facebook page](#) to keep up to date with what the reps are doing.

If you want any more information about the Boards, contact:

- Email: telladultcare@derbyshire.gov.uk
- Tel: 01629 53354

Writing a will - The Institute of Professional Willwriters

A will is one of life's most important documents. Not only does it consolidate a client's final wishes, but it also provides them with peace of mind in ensuring that their loved ones are cared for.

[The Institute of Professional Willwriters \(IPW\)](#) was founded in 1991 as a self-regulatory body to safeguard the public from unqualified practitioners and unethical business practices and has become established as the recognised professional body regulating and promoting the profession of willwriting in England, Wales and Northern Ireland.

Choosing a member of the Institute of Professional Willwriters to draft a will ensures it will be done to the highest standard, putting the interests of the client and their loved ones first.

To report a safeguarding concern

If you or an adult you know is in immediate danger:

- **Contact 999 or 101** if you think a crime has been committed.
- To make a referral to Derbyshire Adult Care, please telephone Call Derbyshire on 01629 533190



The next DSAB meeting is on 18th December 2018

For queries or comments please contact:

Natalie Gee (DSAB Project Manager)

DerbyshireSAB@derbyshire.gov.uk or Derbyshire.SAB@derbyshire.GCSX.gov.uk



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